Vehicle Feature Tips

Many of the Tips presented below are covered in greater detail in the Owner’s Manual, Multimedia System Manuals, Features and Functions Guide and Quick Start Guide hang-tag supplied with your new vehicle.

Voice Recognition and Bluetooth®

Using Voice Recognition
Improve Bluetooth® Voice Recognition (VR) performance by making a few simple changes to your phone contacts:

• Use full names (first and last names) vs. short or single syllable names (“John Smith” vs. “Dad”, “Smith Residence” vs. “Home”).

• Avoid using special characters, emojis, and hyphenated names (@, &, #, /, -, *, +, etc.).

• Avoid using acronyms (“Emergency” vs. “ICE” or “In Case of Emergency”) or words with all capital letters.

• Spell words completely, system will not recognize abbreviations (“Doctor Smith” vs. “Dr. Smith”).

• Always wait for the beep before speaking any commands.

• When using VR to place a call, speak in a natural, moderate tone, with clear pronunciation. The system may have trouble recognizing commands if you speak too soft or too loud.

• Open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with VR accuracy.

• Your VR system may have difficulty understanding some accents or uncommon names.

• Press the talk button and say “Help” to get a list of available commands.

Pairing or Connecting Your Phone with Bluetooth®

• Press the Phone hard key (if equipped) or “Call” button on the steering wheel to begin the pairing process if no phone has previously been paired.

• To pair a second phone or subsequent phones, reference the manuals and guides supplied with your Sportage as steps vary by radio.

• During the pairing process, please make sure you accept all requests for phonebook download and future auto-connection on your phone.

• If you experience any issues with auto-connection, try the following:

  • Reboot your phone (turn the phone off and then on).
  • Update the phone operating system to the most recently released version.
  • Delete the phone from the radio and the radio from the phone, and re-pair.
  • Ensure the phone has the Bluetooth® feature activated.

• If some contacts are not downloading to the radio, check to confirm that the contact has been entered correctly and that it has been stored under the categories (HOME, MOBILE, WORK, iPhone®) that are supported by the radio. Some contact categories (MAIN, PAGER, OTHER) may not be supported. If the number of contacts exceeds the maximum number allowed on the radio, contacts will be partially downloaded. Ensure that only the “phone contact list” is selected for contact download on your phone (not social media or email contact lists as these contacts may not download to the radio).

• Phone operating systems change frequently and some phones may have varying compatibility levels with the Bluetooth® system. For any questions regarding the features of your vehicle, please contact your preferred Kia dealer or contact Kia Consumer Assistance at 1-800-333-4542.

• Bluetooth® reception is affected by carrier coverage and is dependent on the phone.

• If streaming audio through Bluetooth® from a device, ensure the listening volume on the device is turned up.

Connecting to Apple CarPlay™ and Android Auto™

Apple CarPlay™
Your vehicle offers you effortless command of your compatible iPhone® when you connect through Apple CarPlay™ on your UVO display. This will enable you to make calls, send hands-free texts, access your favorite music and apps, and get navigation help with Siri® voice control.
To connect Apple CarPlay, visit https://youtu.be/N1FQ1VqDt4A.

Android Auto™
Your vehicle allows you to connect to your compatible Android™ phone via Android Auto™ on your UVO display. Through this feature, you can access music, your phone’s dialer, navigation help and more with an intuitive interface and voice commands. You can even access your phone through your steering wheel controls.
Satellite Radio Reception

Satellite radio reception requires direct line of sight with the satellite transmitting the radio signal. Tunnels, bridges, covered parking, mountainous terrain, tall buildings, heavy foliage, and other obstacles may momentarily interrupt the signal. This is normal operation, and reception will be restored within a few seconds in an open, unobstructed area. The signal can become weak in some areas that are not covered by the satellite repeater network.

Power Folding Mirrors*

Toggle button left/right to unfold/fold the outside rearview mirrors
Toggle button to center to automatically fold/unfold mirrors when:
- Smart Key* lock/unlock buttons are pressed
- Outside door handle button is pressed
- Driver approaches the vehicle with the Smart Key*

Accessory Mode with Smart Key*

With standard key vehicles, you can turn the key to the accessory mode and utilize the electronic accessories without starting the vehicle. This is still possible with Smart Key-equipped vehicles. To do this, enter the vehicle with the Smart Key and push the ENGINE START/STOP button one time without depressing the brake pedal. This will put the vehicle in Accessory mode and ACC will illuminate in yellow.
If the ENGINE START/STOP button is in the ACC position for more than 1 hour, the button is turned off automatically to help prevent battery discharge.

Rear Liftgate Operation

When the Smart Key fob is on your person and you are near the back of the vehicle, within close proximity, the hazard warning lights will blink and a chime will sound for about 3 seconds as an alert that the Smart Power Liftgate* is about to open.
Then the alert system will blink and chime two additional times before opening the Smart Power Liftgate*. The Smart Power Liftgate* feature is OFF by default. To enable the Smart Power Liftgate*, go to User Settings in the LCD Instrument Cluster modes.
During the Smart Power Liftgate alert, the Smart Power Liftgate can be deactivated with the Smart Key by pressing any button on the key fob.

Tilt/Telescoping Steering Wheel

To adjust the Steering Wheel:
- Push down on the Lock-Release Lever (A).
- Adjust the Steering Wheel to the desired angle (B).
- Adjust the Steering Wheel distance (C).
- Pull up the Lock-Release Lever (A) to lock the Steering Wheel in place.
It may be helpful to lift the Steering Wheel up while moving it toward/away from you to adjust to the desired distance.

Autonomous Emergency Braking (AEB)/Forward Collision Warning System (FCWS)*

The AEB works independently of the driver in critical situations, applying the brakes to help prevent or lessen the effects of a frontal collision. The AEB will become active when the vehicle is traveling more than 6 mph. To turn off the AEB, go to User Settings in the LCD Instrument Cluster modes. The AEB will be activated by default when vehicle power is cycled on, even when it’s been previously set to off. The FCWS employs front-mounted radar to detect a potential collision with the car in front, and provides the driver audible warnings and visual signals on the meter display. The FCWS will not operate when the vehicle is traveling more than approximately 50 mph.
Warning: Autonomous Emergency Braking and Forward Collision Warning System are not substitutes for safe driving, and may not detect all objects surrounding the vehicle. Always drive safely and use caution.

ECO Mode (Active ECO)

Active ECO helps improve fuel economy by controlling several vehicle components. When activated, it optimizes drivetrain operations such as engine power and transmission to help improve fuel economy.
To turn ON, press the DRIVE MODE button and scroll through options until in ECO mode. The green ECO indicator light in the instrument cluster will illuminate, indicating that Active ECO is operating. Active ECO will remain on even when the ignition is cycled.
To turn Active ECO OFF, press the DRIVE MODE button again and change to another mode.

Wind Buffeting

In many vehicles, when a rear window is lowered and the front window(s) are in the closed position, air flowing past the open window(s) induces pressure oscillations, or pulsations, which may be uncomfortable. When opening the rear window(s), always remember to also open the front window(s), slightly, to relieve the pressure oscillations inside the vehicle.

Smart Key Interference*

The Smart Key incorporates many convenient features which can improve the access and starting of your vehicle without the need to constantly locate your keys in a pocket or purse compartment. However, there can be some cases where radio frequency interference from a mobile phone placed in close proximity to the Smart Key, or a phone held at a very close proximity to the door handle while the Smart Key is stored in a pocket or purse farther away, can cause communication errors.
While driving the vehicle, do not place the Smart Key on top of a phone or next to each other in the same compartment. If you are experiencing any concerns related to the Smart Key operation, be sure to check that the key fob is not near any other sources of RF transmission or another Smart Key before suspecting a concern with the Smart Key.
Fuel Door Operation
To open the fuel door, press the right edge of the fuel door. The fuel door will open and close only when the driver’s door is unlocked. The lid can only be closed when the driver’s door is unlocked. Tighten the cap until it clicks one time; otherwise, the Check Engine Light \( \square \) may illuminate.

Parking Assist – System*
The Parking Assist System* is not a safety device. The Parking Assist System* is a supplemental system that assists the driver by chiming if any object is detected within the sensing area to the front, rear and side of the vehicle when moving forward or backing up. The system is activated when the ignition is ON and the vehicle is in R (Reverse). To deactivate the system, press the Parking Assist System* button (A) (LED illuminated). If the vehicle is moving at speeds over 3 mph, the system may not activate correctly. When more than two objects are sensed at the same time, the closest one will be recognized first. The Parking Assist System* is not a substitute for proper and safe backing-up procedures. Always drive safely and use caution when backing up. The Parking Assist System* may not detect every object in front of or behind the vehicle.

Condensation Inside Exterior Vehicle Lights
Your vehicle’s exterior lights with clear lenses are vented to the atmosphere to release pressure as the air inside heats and cools. When humid/moist air enters the headlight/tail light, the moisture may condense on the lens surface and appear as fogging or water droplets. This is a normal condition and the moisture will evaporate when the lights are turned ON or when the temperature increases.

Unfastening Center Seatbelt
1. If seatbelt is buckled, press the release button on the buckle.
2. To retract the center seatbelt webbing (A), in the 2nd row, use the lap belt tongue plate (B) to push the “release button” in the small slot on the center belt buckle (C).
3. The seatbelt can then be retracted and properly stored in the seatbelt holster located on the headliner above.

Seat Warmers / Ventilated Seats*
Seat Warmers
Press button (A) once for high setting (3 LEDs lit).
Press button (A) twice for medium setting (2 LEDs lit).
Press (A) a third time for low setting (1 LED lit) and again to turn OFF.
Ventilated Seats
Press button (B) once for high setting (3 LEDs lit).
Press button (B) twice for medium setting (2 LEDs lit).
Press (B) a third time for low setting (1 LED lit) and again to turn OFF.
System turns OFF when ignition is cycled. To turn system ON, press the seat warmer switch. With the seat warmer switch in the ON position, the heating system in the seat turns off or on automatically depending on the seat temperature.

Downhill Brake Control (DBC)3*
When driving down a steep slope such as what might be encountered on a mountain area driveway, the DBC* feature is designed to help make it easier to slowly and safely negotiate such terrain without having to use excessive brake pedal force. The DBC* select button \( \bigcirc \) must be actively selected by depressing the button (button pictured left) prior to starting your descent. This system can be canceled by pressing the DBC* select button for a second time or it will be automatically canceled if the vehicle is accelerated to a speed above 38 MPH. You may notice a slight spring-type noise or feel a mild vibration while the DBC* is engaged and operating; however, this is completely normal.

USB Ports and Use of Cables
Vehicle may contain USB port(s) for playing music from a compatible media device as well as USB port(s) for charging. Note: devices will only be recharged when the vehicle is in ACC/ON/Start position. If you encounter difficulty plugging in a compatible USB device, change the orientation of the device (may be upside down). Always use the USB charging cable that has been certified by the device manufacturer. Use of aftermarket cables is NOT recommended as they may impact functionality.

Hill Start Assist Control (HAC)*
Hill Start Assist Control is designed to help prevent the vehicle from rolling backward on an inclined surface. HAC holds the braking pressure for 2 seconds after releasing brake pedal. During the pressure-hold period, the system is designed to help provide the driver with enough time to press the accelerator pedal to drive off.

Images or graphics for illustration only. *If equipped: 1. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Kia is under license. A Bluetooth® enabled cell phone is required to use Bluetooth® Wireless Technology. 2. iPhone, CarPlay and Siri are registered trademarks of Apple Inc. Android and Android Auto are trademarks of Google LLC. 3. No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive responsibly. Distracted driving can result in a loss of vehicle control. When operating a vehicle, never use a handheld device or vehicle system that takes your focus away from safe vehicle operation. Always drive safely and use caution.
<table>
<thead>
<tr>
<th>Model</th>
<th>Award Description</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018 Kia Soul</td>
<td>has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2018 Kia Forte</td>
<td>has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2018 Kia Sorento</td>
<td>has been awarded a 5-Star overall safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2018 Kia Sorento</td>
<td>has been awarded a 5-Star overall safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2018 Kia Optima</td>
<td>has been awarded a 5-Star overall safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2018 Kia Sportage AWD</td>
<td>has been awarded an overall 5-Star crash safety rating (the highest possible) by the National Highway Traffic Safety Administration (NHTSA).</td>
<td><a href="http://www.NHTSA.gov">www.NHTSA.gov</a></td>
</tr>
<tr>
<td>2017 Kia Niro</td>
<td>named a 10 Best Hybrid Car Under $40,000 by Kelley Blue Book’s KBB.com.</td>
<td><a href="http://www.KBB.com">www.KBB.com</a></td>
</tr>
</tbody>
</table>

1Government 5-Star Safety Ratings are part of the National Highway Traffic Safety Administration’s (NHTSA’s) New Car Assessment Program (www.NHTSA.gov). 2For more information, visit Kelley Blue Book’s KBB.com. Kelley Blue Book is a registered trademark of Kelley Blue Book Co., Inc.