

## TERMS AND CONDITIONS

### 10 years/200,000km Engine Warranty ("Engine Warranty")

#### GENERAL

Cycle and Carriage Kia Pte Ltd ("CCK") makes the following limited warranty to you, the vehicle owner. Subject to the terms and conditions herein, CCK agrees to repair or replace, at its option and expense, the engine parts listed in the "Coverage" section below that fail or experience abnormal wear in the course of your ownership of the vehicle, subject to a maximum mileage of 200,000km or 10 years from the date of registration of the vehicle, whichever comes first.

Any of the warranty items listed under the "Coverage" section of this Engine Warranty will be repaired or replaced free of charge by any CCK authorised workshop, which only uses genuine parts and recommended and approved lubricants ("C&C workshop").

CCK reserves the right, at its sole discretion, to change, modify or otherwise alter these terms and conditions at any time. Such modifications shall become effective immediately upon the posting thereof on CCK's website: [www.kia.com/sg/Service/ServicePolicy/index.htm](http://www.kia.com/sg/Service/ServicePolicy/index.htm)

#### EFFECTIVE DATE

This Engine Warranty takes effect immediately after the expiry of the Manufacturer's Warranty at the end of the 5<sup>th</sup> year from the date of registration of your vehicle. For more details on the Manufacturer's Warranty, please refer to your Kia Service Booklet. This Engine Warranty expires at the end of the 10<sup>th</sup> year from the date of registration of your vehicle, or upon the mileage on your vehicle reaching 200,000 km, whichever is the earlier.

#### ELIGIBILITY

Your Kia vehicle is eligible for this Engine Warranty if the following conditions are satisfied:

1. The first owner of the vehicle must have been purchased it directly from CCK.
2. The vehicle is a privately-owned Kia passenger car registered with the Land Transport Authority of Singapore on or after 1<sup>st</sup> June 2014.
3. The vehicle is not an electric car or a commercial vehicle.
4. The vehicle is (a) serviced at recommended service intervals at qualified specialist workshops such as Cycle & Carriage Service Centres during the term of the Manufacturer's Warranty; and (b) service maintained and repaired at recommended service intervals at Cycle & Carriage Service Centres upon expiry of the original 5-year Manufacturer's Warranty.

5. You and the previous owners of the vehicle have properly operated and maintained the vehicle in accordance with the instructions in the Owner's Manual.

## **COVERAGE**

Only the following listed engine parts are covered under this Engine Warranty:

1. Cylinder Block	19. Crankshaft Bearing Set
2. Cylinder Head	20. Tensioner Arm Assembly
3. Timing Chain	21. Camshaft Chain Sprocket
4. Timing Chain Guide	22. Camshaft Assembly - Exhaust
5. Timing Chain Cover Assembly	23. Camshaft Assembly - Intake
6. Timing Chain Tensioner Assembly	24. Hydraulic Valve Tappet
7. Oil Pump Assembly	25. Lock - Valve Spring Retainer
8. Oil Pump Cover	26. Retainer - Valve Spring
9. Engine Oil Pan Assembly	27. Seal - Valve Stem Inlet & Exhaust
10. Cylinder Head Bolt & Washer	28. Valve Spring
11. Rocker Cover Assembly	29. Valve Spring Seat
12. Piston Ring Set	30. Valve - Exhaust
13. Con Rod Bearings	31. Valve - Intake
14. Piston Assembly	32. Thermostat Assembly
15. Connecting Rod Assembly	33. Thermostat Housing Assembly
16. Crankshaft Pulley Damper	34. Oil Pan Strainer
17. Crankshaft Assembly	35. Gasket Kit - Engine Overhaul
18. Crankshaft Sprocket	36. Gasket - Cylinder Head

This Engine Warranty does not cover any other engine components on the vehicle or any other vehicle components other than what is listed here. Engine components that are replaced by us under this Engine Warranty become our property.

## **RIGHT TO INSPECT VEHICLE**

We reserve the right to inspect the vehicle (whether before or after any work is carried out) and/or any damaged or replaced parts.

## **TRANSFERABILITY**

This Engine Warranty is transferable to next owner of the Kia vehicle, subject to the followings:

- a. Transfer to the next owner of the same vehicle only.
- b. To enjoy the Engine Warranty, the new owner must produce proof of change of ownership upon demand by CCK.
- c. Change/registration of ownership particulars must be done at CCK service centre(s) upon payment of a nominal administration fee by the current owner of the vehicle.

CCK will determine the eligibility of the next owner after checking the servicing history of the vehicle and all the transfer/ownership documents to ensure that the criteria under the "Eligibility" section are fulfilled. Upon determining that the new owner is eligible for the Engine Warranty, CCK will issue a confirmation letter to the new owner to this effect. CCK reserves the right to decline the new owner coverage under this Engine Warranty.

## **EXCLUSIONS**

This Engine Warranty does not cover the following:

1. Any modification to the engine or its related components.
2. Any engine damage due to flood, water ingress, accident, extreme use of engine for racing purposes, manufacturing defect and coolant contamination.
3. Electronic engine management sensors.
4. Any damage due to engine overheating.
5. Engine damage caused by the previous or current owner's failure to take all reasonable steps to prevent mechanical damage from occurring, for example, taking appropriate action in the event of warning lights appearing.
6. Engine damage caused by external influences, e.g. corrosion, vandalism, chemical pollution, acid rain, hail, sand, salt, de-icing agents, stones, fires, disasters, climate conditions, events attributed to human fault or climate, negligence, civil uprisings or Acts of God.
7. Minor engine irregularities not affecting quality, performance or function of the vehicle or parts thereof, e.g. slight noises or vibrations that appear in particular usage or abnormal operations.
8. Subjective complaints like engine noise and loss of engine power are subject to investigation by CCK. Decisions made by CCK on the complaint are final.
9. Any vehicle on which the odometer reading has been altered so that the mileage cannot be readily determined or confirmed.
10. All Electric or Commercial vehicles.

CCK will not bear any liability, insofar as the law permits, for additional costs such as service charges, loss of time, loss of use of the vehicle during the repair period, inconvenience or consequential loss or damage, or charges in connection with a vehicle breakdown (such as our breakdown attendance fee, towing charges or loan of a replacement car to you during the repair period). CCK express or imply no warranty or representation on the condition, quality, description, merchantability or fitness for a particular purpose of the engine or the vehicle (or part thereof), under this Engine Warranty.