

Kia Care Service Plan



The Power to Surprise

Our Warranty

All Kia genuine parts replacement and repair come with a 2-year or 40,000km warranty, whichever comes first.

It is strongly advised that you always bring your vehicle to qualified specialist workshops such as Cycle & Carriage for servicing in accordance with the manufacturer's recommended scheduled service interval of every 6 months or 10,000km, whichever comes first.

We use Shell Helix Ultra 5W-30/5W-40 fully synthetic engine oil with PurePlus Technology, which delivers the ultimate cleansing effect and maximum performance in maintaining fuel economy.

With complete service history records, enjoy peace of mind as your vehicle warranty will never be compromised.



Kia Care Service Plan

The 2-year Kia Care Service Plan is designed to offer you peace of mind with savings in tow. It comes with 4 comprehensive servicing visits (2 x Lubrication, 1 x Maintenance and 1 x Major) for every 6 months or 10,000 km interval, whichever comes first. Using only the latest recommended diagnostic tools and Kia Grade A genuine parts to ensure quality maintenance of your Kia. This is not only important for a smoother drive, but also to enhance your vehicle's resale value.

We have enhanced the plan so that you can enjoy an **extra 10% off**, on top of the usual 20% servicing discount, if your vehicle age is 4 years and above.

This is to reward you with more savings as you drive longer with Kia at Cycle & Carriage.

Model	2-Yr Kia Care Service Plan^		2-Yr Service Menu Price (Usual Price)
	Vehicles aged below Yr 4 (20% off)	Vehicles aged Yr 4 & above (20% + 10% off)	
Picanto	\$895 - \$990	\$805 - \$891	\$1,118 - \$1,238
Rio	\$929 - \$998	\$834 - \$898	\$1,162 - \$1,247
Cerato	\$945 - \$1,059	\$851 - \$954	\$1,182 - \$1,323
Cerato Forte / Forte Koup	\$940 - \$1,065	\$846 - \$959	\$1,176 - \$1,332
Cerato Koup T-Gdi / Forte K3	\$1,048 - \$1,155	\$944 - \$1,040	\$1,310 - \$1,444
Soul	\$968 - \$1,022	\$872 - \$920	\$1,210 - \$1,278
Niro	\$963	\$867	\$1,204
Stonic	\$1,077	\$970	\$1,347
Magentis	\$1,086	\$978	\$1,358
Optima K5	\$1,160 - \$1,233	\$1,053 - \$1,110	\$1,451 - \$1,542
Stinger	\$1,501 - \$1,539	\$1,351 - \$1,386	\$1,877 - \$1,942
Carens (Petrol)	\$1,105 - \$1,230	\$995 - \$1,107	\$1,382 - \$1,538
Carens (Diesel)	\$1,485	\$1,337	\$1,857
Sportage (Petrol)	\$1,069 - \$1,148	\$963 - \$1,034	\$1,337 - \$1,436
Sportage (Diesel)	\$1,981	\$1,783	\$2,477
Sorento (Petrol)	\$1,212 - \$1,302	\$1,091 - \$1,172	\$1,516 - \$1,628
Sorento (Diesel)	\$1,752 - \$1,792	\$1,577 - \$1,613	\$2,191 - \$2,241

Plus, you'll get to enjoy additional privileges such as:



Up to 25 %
Parts
Discount^^



Free 24/7
Roadside
Assistance



Free annual
Pre-Holiday
Inspection



Free unlimited
tyre patching



Exclusive
weekly
promotions
and more!

^Prices shown are after discount, inclusive of 7% GST and are subject to change without prior notice. Terms and conditions apply. Enjoy interest-free 12-month instalment plans for payment of \$500 & above.

^^25% parts discount applies to vehicles aged 5-year and above, while 15% parts discount applies to vehicle age below 5-year. Privileges are not to be used in conjunction with other promotions.

SERVICE SCOPE

Service scope will follow Lubrication, Maintenance or Major, depending on the mileage.

- **Lubrication (Service A):** 1,000/10,000/30,000/50,000/70,000/90,000/110,000/130,000/150,000/170,000/190,000km
- **Maintenance (Service B):** 20,000/60,000/100,000/140,000/180,000km
- **Major (Service C):** 40,000/80,000/120,000/160,000/200,000km

	Lubrication (Service A)	Maintenance (Service B)	Major (Service C)
LUBRICANT/ FLUID REPLACEMENT			
Shell Helix Ultra 5W-30/5W-40 Fully Synthetic Engine Oil with PurePlus Technology	✓	✓	✓
Brake Fluid			✓
Clutch Fluid*			✓
Transmission Fluid			✓
Engine Coolant			✓
PARTS REPLACEMENT			
Engine Oil Filter	✓	✓	✓
Drain Plug Washer	✓	✓	✓
Air Con Filter**		✓	✓
Engine Air Filter		✓	✓
Diesel Fuel Filter*			✓
Petrol Fuel Filter**			✓
Spark Plugs**			✓

	Lubrication (Service A)	Maintenance (Service B)	Major (Service C)
INSPECT & TOP-UP/ ADJUSTMENT			
Transmission (Condition/Fluid Level)	✓	✓	✓
Brake Fluid (Condition/Fluid Level)	✓	✓	✓
Coolant Reservoir (Condition/Fluid Level)	✓	✓	✓
Power Steering (Condition/Fluid Level)*	✓	✓	✓
Tyre Condition & Pressure	✓	✓	✓
Vehicle Battery & Electrolyte Level	✓	✓	✓
Cooling System & Hoses	✓	✓	✓
Drive Belt	✓	✓	✓
Operation of Horn	✓	✓	✓
All Vehicle Lightings	✓	✓	✓
All Engine & Transmission Mountings Condition	✓	✓	✓
Windshield Washer & Wiper Operation (Front/Rear)	✓	✓	✓
Fuel Tank, Hoses & Pipe Lines for Leak	✓	✓	✓
Front & Rear Brake Pads/ Shoes Thickness	✓	✓	✓
Electronic System Check using Kia Diagnostic System (KDS)	✓	✓	✓
Reset Maintenance Indicator*	✓	✓	✓
Exhaust System	✓	✓	✓
Drive Axle Boots & CV Joints	✓	✓	✓
Check for any Oil/ Fluid Leaks	✓	✓	✓
Hybrid System*	✓	✓	✓
Tyre Rotation and Balancing**	✓	✓	✓
Brakes System		✓	✓
Clutch System*		✓	✓
Steering System & Linkages		✓	✓
Suspension System		✓	✓
Clean & Lubricate all Brakes		✓	✓
Diesel Particulate Filter (DPF)*			✓

**If applicable*

****The following separate orders are chargeable:**

- Tyre Rotation and Balancing (recommended at every 5,000 km)
- Spark Plug (every 40,000 km)
- Air Con Filter (upon recommendation)
- Petrol Fuel Filter (every 40,000 km)



TERMS & CONDITIONS
KIA CARE SERVICE PLAN
(FOR PASSENGER CARS ONLY)

1. The Kia Care Service Plan and any accompanied benefits and privileges shall be valid for a period of two (2) years or 40,000km in mileage, whichever comes first, effective from the date of purchase of the Kia Care Service Plan for any Kia vehicle, provided that:
- A) The Kia vehicle was purchased from Cycle & Carriage Kia Pte Ltd ("Cycle & Carriage") or Cycle & Carriage Fulco Motor Dealer Pte Ltd.
 - B) Cycle & Carriage has received full payment for the Kia Care Service Plan purchased for the vehicle.
2. The service scope of the Kia Care Service Plan shall cover two (2) Lubrication Service, one (1) Maintenance Service, and one (1) Major Service, excluding any other optional items, in accordance with the Cycle & Carriage Kia Service Menu.
3. Any payment received for the Kia Care Service Plan is only refundable in the event of a change in vehicle ownership or deregistration of the vehicle. The amount refunded will be based on the remaining unutilised service visits, including 7% GST. Any amount paid using service credits for the Kia Care Service Plan is strictly non-refundable. The Kia Care Service Plan shall not be transferable under any circumstances whatsoever. An administrative fee of \$50 will be charged to process the refund request.
4. The price of the Kia Care Service Plan shall only cover the services and maintenance under the Kia Care Service Plan, as amended from time to time. The cost and charges incurred for any other parts replacement, additional service or repair work performed on the vehicle shall be charged to and payable by the customer separately.
5. All services and maintenance to be performed by Cycle & Carriage under the Kia Care Service Plan will be in accordance with the manufacturer's requirements, specifications and schedules. As such, the customer must ensure that servicing and maintenance of the vehicle under the Kia Care Service Plan is done at the prescribed servicing intervals of every 6 months or 10,000km, whichever comes first, by Cycle & Carriage Kia Authorised Service Centres. The scope of work and parts replacement for the vehicle shall vary from one (1) Kia Care Service Plan to another.
6. Cycle & Carriage reserves the right to terminate the Kia Care Service Plan for any vehicle, with immediate effect by written notice to the customer without any refund of payment to the customer in the event of one or all of the following:
- A) Where Cycle & Carriage has reason to believe that the customer has neglected or has not adhered to or complied with the prescribed servicing intervals stipulated for the vehicle, whether or not this leads to any deterioration or affects the vehicle's operating condition in any way whatsoever; and/or
 - B) Where Cycle & Carriage discovers that the customer has, directly or indirectly, made misrepresentations to Cycle & Carriage about the condition of the vehicle and/or vehicle components, including providing an incomplete servicing history of the vehicle to Cycle & Carriage.
7. Holders of a Kia Care Service Plan are entitled to a discount on Kia parts replacement carried out at Cycle & Carriage Kia Authorised Service Centres. The discount only applies to parts and not batteries and accessories (e.g. tyres, rims, radio, body kit, upholstery etc.), body & paint work (e.g. accident/insurance repair, body work and respray job), merchandise or any other promotional items and packages.
8. The parts discount extended is dependent on the age of vehicle at the point of replacement in accordance with the following discount structure:

Vehicle Age	Below 5-yr	5-yr & above
Parts Discount	15%	25%

9. Free 24/7 Roadside Assistance under the Kia Care Service Plan shall only cover the cost of breakdown attendance fee and towing charges within Singapore, not including tyre change and accident cases. All other fees and charges incurred shall be payable by the customer.
10. Free Pre-Holiday Inspection is valid once a year to be carried out at any Cycle & Carriage Kia Authorised Service Centres, and is strictly non-refundable nor transferable.
11. Free unlimited tyre patching is available during the validity period of the 2-year Kia Care Service Plan.

Any termination hereunder shall be without prejudice to the other rights or remedies that Cycle & Carriage may have, at law or under the agreement, prior to or consequent upon such termination.



Shell
HELIX ULTRA
with PUREPLUS Technology



Exceptional Journeys

Authorised Service Centres

CENTRAL

241 Alexandra Road S(159931)

Tel: 6427 8800

WEST

209 Pandan Gardens S(609339)

Tel: 6568 4555

NORTHEAST

600 Sin Ming Avenue S(575733)

Tel: 6932 8000

EAST

330 Ubi Road 3 S(408650)

Tel: 6746 1000

Body & Paint Centre

209 Pandan Gardens

Cycle & Carriage Auto Hub, S(609339)

Tel: 6568 4501

Customer Assistance: 6471 9111

Email: CustomerAssistanceCentre@cyclecarriage.com.sg

24/7 Roadside Assistance: 6475 9500

For more information on aftersales services and hassle-free booking, please log on to www.aftersales.cyclecarriage.com.sg