



GENERAL TERMS AND CONDITIONS

Customers registering a new KIA EV6 with Dinamikjaya Motors Sdn Bhd will be issued a Certificate of Entitlement (CoE) for Bermaz ev-Care Program and Warranty for 5 years (60 months) / 150,000km whichever comes first, effective from date of first registration. The CoE should be presented for verification by Bermaz EV Service Network performing the Service / Warranty claims.

WARRANTY

1. This warranty shall remain valid for the benefit of any person registered as owner of the vehicle during the period of 5 years (60 months) / 150,000km whichever comes first, from date of first registration.
2. This undertaking is subject to the vehicle being properly used and serviced at the prescribed intervals, in accordance with the terms and conditions stated in the maintenance schedule stipulated in Owner's Manual; maintained and repaired at Bermaz EV Service Network. Any deviation from the above will render the Warranty to be null and void.
3. The warranty does not cover any damage, defect, fault or impairment of performance of the vehicle which can be attributed, directly or indirectly, to lack of usage, neglect, misuse, improper handling and storage, exposure to natural and / or unnatural elements, or the use of the vehicle in any form of competitive motor sports, and shall not apply to goods which have been altered outside the Company's works or to part/s which are not approved by the Company or on which the identification number or marks have been defaced; further details which are set out in the section of "ITEMS NOT COVERED UNDER THE PROVISIONS" in Appendix 1.

4. COMPONENTS WITH LIMITED WARRANTY

4.1 AIR CONDITIONER REFRIGERANT

Air conditioner refrigerant charges, if any, are only covered for the first 12 months / Unlimited Mileage whichever comes first, from date of first registration. One time claim only. For the remaining warranty period, refrigerant charges are only covered when replenished as part of a warranty repair.

4.2 12V BATTERY

Original equipment battery warranty coverage is valid for 12 months / Unlimited Mileage whichever comes first, from date of first registration.

4.3 AUDIO

Original equipment audio Warranty coverage is valid for 36 months / 100,000km whichever comes first, from date of first registration.

4.4 PAINTWORK

Original paint Warranty coverage is valid for 36 months / 150,000km whichever comes first, from date of first registration, subject to the exclusions indicated under "ITEMS NOT COVERED UNDER THE PROVISIONS" in Appendix 1.

4.5 SERVICE PARTS AND ACCESSORIES

The Warranty period for service replacement parts coverage is valid for 12 months / 20,000km whichever comes first, from the date of installation by Bermaz EV Service Network. Customer require to properly use, maintenance and care of the vehicle in accordance with the instructions contained in the Owner's Manual. Retention of maintenance service records and customer's copy of the original sales receipt which state of the date of the parts sale.

4.6 WHEEL ALIGNMENT

Vehicle's wheel alignment adjustment claim is valid up to the first 1,000km, from date of first registration. It is recommended for the wheel alignment of your vehicle to be checked (and adjusted if necessary) every 10,000km/12 Months whichever comes first.

4.7 TIRES

Tires are warranted by the tire's original manufacturer, subject to the manufacturer's final decision. Fixing of NON-RECOMMENDED specification / size / brand of wheel rims and tires which are not in accordance to the EV6 will void the warranty and the manufacturer will not undertake product liability arising out of non-conformity.

4.8 TRACTION BATTERY

Original equipment Traction Battery Warranty coverage is valid for 84 months / 150,000km whichever comes first, from date of first registration. This warranty covers the repair works required to return the Traction Battery capacity (SOH) to at least 70% of the original battery capacity. Where possible, the original Traction Battery components will be replaced and will be installed on to the vehicle. If the Traction Battery assembly is beyond repair, the Traction Battery assembly will be replaced.

5. Any modification and / or tampering with the odometer to readjust readings will render the warranty to be null and void; unless the original odometer needs to be replaced due to manufacturer defect or any malfunctioning as diagnosed by any of Bermaz EV Service Network
6. Dinamikjaya Motors Sdn Bhd's liability under the warranty is strictly limited to the repair or replacement of the part/s, in its sole discretion and it shall not be liable for any consequential losses or damage arising through any defects. The decision of Dinamikjaya Motors Sdn Bhd in all cases of claims or disputes pertaining to the conditions of the parts shall be final, conclusive, and binding. Any part/s replaced under this Warranty shall become the property of Dinamikjaya Motors Sdn Bhd.
7. Where a vehicle is so damaged as to be classified as a write-off or is sold in the public auction, then Dinamikjaya Motors Sdn Bhd's liability in respect of such a vehicle under this warranty shall be deemed automatically canceled.
8. Dinamikjaya Motors Sdn Bhd shall be entitled to vary, amend and / or modify any of the provisions of this warranty coverage as and when applicable and appropriate due to circumstances and/or reasons which justifies the same.
9. The provisions herein set forth are made expressly in lieu of all other provisions or warranties, expressed or implied, and of all obligations or liabilities on Dinamikjaya Motors Sdn Bhd's part, and the purchaser hereby expressly waives any right to demand cancellation of this order or reduction of the purchase price or to claim damages.

GUIDELINES TO SAFEGUARD THE WARRANTY

1. Operating conditions and recommendation for fuels and service products

- 1.1 Keep to the advice and notes contained in the Operating Instructions as described in the Owner's Manual because any damage/s resulting from incorrect or



improper operation of the vehicles and its components shall not be covered by the warranty.

2. Service intervals, Record and Maintenance by Bermaz EV Service Network only

- 2.1 The sequence of scheduled service job is explained in the Owner's Manual, and it is within your responsibility and interests to observe these recommendations and have your vehicle serviced at the prescribed intervals by the manufacturer.
- 2.2 Any breach of the service maintenance interval 12 months / 15,000km whichever comes first may and can result in your warranty being void either in whole or in part, as regular and timely servicing is a prerequisite for optimum operation.

3. KIA Genuine Parts Requirement

- 3.1 Use of KIA genuine parts as approved by the manufacturer and or approved parts by Dinamikjaya Motors Sdn Bhd. Use of substituted parts produced by third party that do not meet the specifications by Dinamikjaya Motors Sdn Bhd or the manufacturer may endanger and affect other parts within the vehicle, and this shall lead to the warranty being void.

4. Caring and Self Maintenance

- 4.1 Use only car care products approved by the manufacturer and/or Dinamikjaya Motors Sdn Bhd for the upkeep and maintenance of the vehicles. Usage of unapproved car care products for the upholstery, paintwork, fascia, chrome and plastic area may lead to your warranty being voided, either in whole or in part, if damage to the vehicle arises as the result thereby.

5. Factors towards losing your warranty rights

- 5.1 Avoid changes to your vehicle which may result in a divergence from its standard physical and mechanical condition as this can lead to whole or in part of warranty being void.



Appendix 1

ITEMS NOT COVERED UNDER THE PROVISIONS

1. **Maintenance Services and related costs**
2. **Damage or corrosion due to misuse, accidents or alterations**
 - Misuse of the vehicle such as driving over curbs, overloading, racing, etc.,
 - Fire, theft, riot, and accidents such as collisions, etc.
 - Alteration, modification and / or tampering to the vehicle, or part/s of the vehicle or to both.
 - Repairs performed or replacement parts/s installed by any person other than by Bermaz EV Service Network.
 - Replacement part/s or accessory/ies not conforming to the manufacturer's specifications.
 - Use of parts other than KIA genuine parts.
3. **Damage or surface corrosion from environmental**
 - Acid rain, airborne fallout (chemical/s damage, tree sap, bird droppings, industrial dust deposits etc), stone chips, flood water, hail, wind storm, lightning, salt, pollen and other acts of nature.
4. **Damage due to lack of maintenance non-conforming to EV6 specification as prescribed in Owner's Manual**
5. **Wear and Tear components**
 - Wear and tear items such as brake pads, and the discs, brake pad sensors, wiper blades, bulbs, fuses, carpets, seat covers etc.
6. **Normal deterioration or characteristic of the vehicle**
 - Normal deterioration, such as discoloration, fading, deformation, blurring, etc.
 - Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibration, or items considered characteristic of the vehicle.
7. **Components governed by separate warranties**
 - Components installed as original equipment but are warranted by their respective manufacturers, e.g Tyres, etc.
8. **Damage to Glasses**
 - Due to breakages, cracks, scratches, chips, etc.
9. **Production Tolerances**
 - Production tolerances within the vehicle manufacturer's specifications.
10. **Consequential Losses**
 - Damage or injury to person and/or property.
 - Transportation costs, including car rental, lodging, telephone charges, etc.
 - Loss of use of vehicle, income and/or any other form of consequential losses during warranty repairs.
11. **Other Factors**
 - Registration of the vehicle out of the country where the vehicle was originally purchased, distributed, registered and normally operated.
 - Work carried out under Warranty does not extend the warranty. In particular, the replacement of a part/s during work carried out under warranty does not extend the lifespan of the part. The warranty which covers the replaced part/s will expire on the date of the expiry of your vehicle's warranty unless legal provisions to the contrary apply.