



Kia Motors Corporation

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23, April, 2020

Dear valued Kia customer,

On behalf of the global Kia Motors family, I would like to express my sincere hope that you and your loved ones are staying safe and healthy during these unprecedented times brought on by the Coronavirus (COVID-19) pandemic. All of us here at Kia continue to convey our thoughts and prayers to every local community around the world as we continue to take on this global challenge that we all face.

As a way of easing some of the concerns experienced by many Kia owners who find themselves not able to bring their vehicles for warranty repairs, I am pleased to inform you that we have extended our 'Kia Promise' global warranty program for all vehicles with original Kia warranties that expire between 1 February 2020 and 30 May 2020. Kia Promise will extend the warranty coverage of these eligible vehicles until 30 June 2020.

I hope that the extension of our Kia Promise program helps many Kia owners like yourself to have one less thing to worry about during these uncertain times.

Once again, please accept my best wishes for the health and well-being of you and your family, and I thank you for your ongoing trust in the Kia brand.

Sincerely yours,

A handwritten signature in black ink, appearing to be "Ho-Sung Song".

**Ho-Sung Song**

President

Kia Motors Corporation