



# Kia HK Warranty Guideline

For EV9 model only

## WELCOME FROM KIA HK

The latest engineering techniques have been incorporated into the design and production of your Kia Vehicle. From the moment you get behind the wheel of your new Kia Vehicle, you will notice how satisfying it feels; a feeling you will appreciate for as long as you own your Kia Vehicle. You will also be pleased by how strongly we stand behind every Kia Vehicle.

The New Vehicle 6 Months/15,000 Kilometers Limited Warranty described in this guideline is one of the finest available.

Together with your Owner's Manual, this guideline details the Warranties we recommend you follow to maximize the performance of your Kia Vehicle.

Kia HK will take care of your service needs using genuine Kia Parts.

We will do all we can to ensure that your Kia Vehicle continues to exceed all of your expectations.

At Kia, it is not enough to sell vehicles that look pleasing in the showroom. We are committed to making sure you enjoy your Kia Vehicle for years to come.

## WARRANTY COVERAGE



## **NEW VEHICLE LIMITED WARRANTY**

### **WHAT IS COVERED**

Kia warrants that your new Kia Vehicle is free from defects in material or workmanship, subject to the following terms and conditions. Kia HK will make necessary repairs, using new or remanufactured Parts, to correct any problem covered by this limited warranty without charge to you.

### **The Warranty Period**

For the purpose of all warranties contained in this guideline (other than warranties on Service Parts or Accessories installed after the Date of First Registration), the warranty period begins on the Date of First Registration. Any remaining portion of the warranty is fully transferable to subsequent owners.

### **WARRANTY COVERAGE**

#### **Basic Warranty Coverage**

Except as limited or excluded below, all components of your new Kia vehicle including Electric vehicle (EV) or Hybrid system (HEV/PHEV) are covered for 6 months or 15,000 kilometers from the Date of First Registration, whichever comes first.



- **Electric vehicles (EV) system**

Electric Motor, \*High voltage Battery, Electric Power Control Unit (EPCU), On board charger (OBC).

\* Capacity coverage of the High Voltage Battery Pack for pure electric and Plug-in Hybrid vehicles (EV/PHEV)

The high voltage (lithium-ion polymer) battery capacity warranty coverage period is 6 months or 15,000 Kilometers from the Date of First Registration, whichever comes first, for capacity loss below 70% of the original high voltage battery capacity. This warranty covers repairs needed to return battery capacity to 70% of original high voltage battery capacity. If possible, the high voltage battery components will be repaired or replaced, and the original high voltage battery will be replaced with either a new or remanufactured high voltage battery.

Any repair or replacement made under this high voltage battery capacity coverage may not return your high voltage battery to an "as new" condition with the original 100% capacity.

However, it will provide the vehicle with a high voltage battery capacity of at least 70% of the original battery capacity. This high voltage battery capacity coverage is subject to the exclusions listed under the section "What is not covered."

## **Limited Liability**



The liability of Kia HK under this warranty is limited solely to the repair or replacement of original parts defective in material or workmanship in Hong Kong, and specifically it does not include any expense for or related to transportation or payment for loss of use of the Kia Vehicle during warranty repairs, section "WHAT IS NOT COVERED".

## **WHAT IS NOT COVERED**

### **Damage Due to Factors Beyond the Manufacturer's Control**

Examples of these factors include, but are not limited to:

- Misuse of the Kia Vehicle such as driving over curbs, overloading, racing, etc. (Proper usage is described in your Owner's Manual).
- Accidents such as collision, fire, theft, riot, etc.
- Alteration, modification, tampering, etc.
- Damage or surface corrosion from the environment such as acid rain, airborne fallout (chemicals, tree sap, etc.), salt, road hazards, hail, wind storm, lightening, floods and other acts of God.
- Cosmetic conditions or surface corrosion from stone chips or scratches in the paint.

### **Damage due to Lack of Maintenance or the Use of Wrong Fuel, Oil or Lubricants**

- Lack of proper maintenance as described in your Owner's Manual.



- Improper maintenance or the use of other than the specified fuel, oil or lubricants recommended in your Owner's Manual.

### **Normal Deterioration**

- Normal wear, tear or deterioration such as discoloration, fading, deformation etc.
- Surface corrosion on any part other than the body sheet metal panels forming the exterior appearance of a Kia Vehicle.

### **Normal Maintenance**

- Normal maintenance services described as "Maintenance" in the Owner's Manual such as: inspection, cleaning & polishing, minor adjustments, lubrication, oil/fluid changes, replacement of filters, anti-freeze coolant replenishment, wheel alignment and tire rotation unless such services are performed as part of a covered warrantable repair.
- In the event of that the replacement of maintenance items(#) described in the Owner's Manual is the result of a defect in material or workmanship, the warranty period is for the first 12 months from the Date of First Registration or 20,000 Kilometers, whichever occurs first.

(#-Spark plugs, belts, brake pads and linings, wiper blades, clutch linings and disc, lamp bulbs except HID bulbs or other consumable items)



### **Altered Mileage**

- Any repair of a Kia Vehicle on which the odometer has been altered or on which the actual mileage cannot be readily determined.

### **Extra Expenses and Damages**

- Any economic loss or other incidental, special consequential or exemplary damages. This includes, without limitation, payment for loss of use of Kia Vehicle, lodging & car rentals, travel costs, loss of pay and any other expenses or damages.

### **Tires**

- Tires are warranted by the tire manufacturers.

### **Production Changes**

- KIA HK reserve the right to make changes in the vehicles built and/or sold by Kia and KIA HK at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold.

## **YOUR RESPONSIBILITIES**



## **Maintenance**

You are responsible for properly operating and maintaining your Kia Vehicle in accordance with the instructions described in your Owner's Manual. If your vehicle is used under severe driving conditions, you should follow the maintenance requirements described in your Owner's Manual for severe driving conditions.

## **Maintenance Records**

You should retain maintenance records since it may be necessary, in some instances, for you to show that the required maintenance has been performed.

Keep all receipts and make them available in case questions arise about maintenance.

## **CAUTION:**

1. THE WARRANTY MAY NOT BE HONORED TO THE KIA VEHICLE WHICH IS NOT PURCHASED FROM KIA HK.
2. THE WARRANTY MAY NOT BE HONORED TO THE KIA VEHICLE FOR THE COMMERCIAL PURPOSE.

THE KIA VEHICLE FOR THE COMMERCIAL PURPOSE MEANS THE VEHICLE WHICH IS OPERATED COMMERCIALY TO MAKE PROFITS LIKE A TAXI.