



**Kia Motors (Hong Kong) Limited**

荃灣柴灣角街 47 至 51 號地下

47-51 Chai Wan Kok Street, Tsuen Wan

T: 2119 4848

元朗青山公路屏山段 (塘坊村輕鐵站對面)

Castle Peak Road, Ping Shan, Yuen Long (Opposite To Tong Fong Tsuen LRT Station)

T: 2462 4621

### 原廠保用 - 客戶權責聲明

1. 對於任何仍然在有效期內的起亞原廠保用或之前附送延長保用，起亞汽車（香港）有限公司（“Kia HK”）客戶均享有自由選擇在原廠維修中心或其他市場上非原廠授權汽車維修中心進行維修或保養汽車的權利，而不會因為此選擇而抵銷該客戶車輛的起亞原廠保用或之前附送延長保用。
2. 客戶透過起亞原廠保用或之前附送延長保用，所申請要求任何索償，起亞廠方會按其官方所定「保用指引」作出判斷是否受理或拒絕，包括：
  - A. 車主是否按起亞廠方的「Kia 車主手冊」作出建議期間內或建議公里範圍內的專業保養或維修，及；
  - B. 汽車是否適當地被使用（例如：沒有參加賽道賽車活動，只在正常道路駕駛等），及；
  - C. 汽車是否曾被安裝或改裝任何未經過起亞廠方認可的機件或零件等。
3. 起亞廠方，進口商及原廠代理將不承擔任何在非原廠或獨立車房檢查或維修過程當中任何金錢，時間或任何對車主，乘客或其他道路使用者安全上或其他範疇上的責任。

2023年3月更新

### Standard Warranty Customer Rights & Obligation Disclaimer

1. For any Kia vehicle in Hong Kong with Standard Warranty or Complimentary Extended Warranty still within valid period, Maintenance Services and Repair Services may be conducted at a Non-Authorized Repair Centre without this invalidating a Standard Warranty or a Complimentary Extended Warranty or leading to claims under a Standard Warranty or a Complimentary Extended Warranty being rejected.
2. Warranty claim may not be acknowledged rejected by Kia Corporation, based on considerations from the official warranty handbook including,
  - (A) Buyer failed to observe the recommendations for the treatment, servicing and maintenance of the vehicle (e.g. Owner's manual or service schedule), or
  - (B) The vehicle has been improperly treated or overused, for example in motorsport competitions, or
  - (C) Parts have been fitted to the vehicle, the use of which or the way been altered was not approved by Kia Corporation.
3. Kia Corporation, importer and dealer are free from any obligation of time, money, safety of drivers, passengers or other road users, or to reimburse the Passenger Car owner for Repair Services or Maintenance Services conducted at a Non-Authorized Repair Centre which would have been provided for free under the Standard Warranty or a Complimentary Extended Warranty.

Updated in March 2023

Movement that inspires