



Prepaid Servicing for Kia Tasman vehicles - Terms & Conditions

These Terms & Conditions govern the operation of Kia's Prepaid Servicing Program for Kia Tasman vehicles, and are effective from August 2025.

1. Under Kia's Prepaid Servicing Program, customers with a Kia Tasman that is less than 11 months old and has a mileage of under 15,000km have the option to pre-purchase three (3), five (5) or seven (7) 15,000km interval standard scheduled services for their vehicle.
2. The Program only applies to the standard scheduled services set out in clause 15 of these Terms & Conditions below, or in the applicable Kia Tasman Owner's Manual.
3. The prepaid price for each eligible standard scheduled service under the Program includes the cost (including GST) of:
 - labour;
 - genuine parts (as listed in the service schedule in the Owner's Manual);
 - fluids; and
 - sundries.
4. The Program does not include the cost of any of the following:
 - Additional maintenance or repair for wear and tear to items including, but not limited to, tyres, brake pads and bulbs;
 - Fluid top ups or other items required between scheduled services;
 - Items that require replacement or repair due to excess wear and tear, misuse or a lack of maintenance as described in the Owner's Manual;
 - Supplementary maintenance services (which will vary depending on the use of the vehicle) such as the conditions listed in the "Maintenance Under Severe Usage Conditions" section of the Owner's Manual for the applicable vehicle; and
 - Additional maintenance and repairs that may be recommended by your Kia dealer to suit your particular driving conditions.

Your Kia dealer will advise you if any additional items require attention, and obtain your consent prior to the works being undertaken.

5. The Program is assigned to the vehicle and not the owner. Any prepaid servicing purchased under the Program is transferable to subsequent owners of the vehicle, but cannot be transferred to another vehicle.
6. No credit or refunds will be issued for prepaid services purchased under the Program, including:
 - for unused prepaid services;
 - if the vehicle is sold;
 - if the vehicle has been rendered no longer drivable prior to the expiry of its prepaid service plan.
7. The Program is available from the Warranty Start Date for their Kia Tasman vehicle. Service due dates for the vehicle will also be calculated from the vehicle's Warranty Start Date.
8. The Program is only available to Kia Tasmans that meet the following criteria:
 - a. The vehicle is Kia Tasman, that has been imported and distributed by Kia Australia Pty Ltd and sold through an authorised Kia dealer.
 - b. The vehicle is less than 11 months old (calculated from the vehicle's Warranty Start Date).
 - c. The vehicle's mileage is under 15,000 km.
 - d. No scheduled service has been performed on the vehicle to date (please note: the complimentary service offered to new Kia vehicle owners at 3 months from the Warranty Start Date or when the vehicle's mileage reaches 3,000 km is not considered a scheduled service for the purposes of this Program).

Please note: If a scheduled service has already been performed on the vehicle, it is not eligible for the Program.

9. Prepaid services purchased under the Program must be performed by an authorised Kia dealer.
10. Servicing conducted under the Program must be carried out in accordance with Kia's time and kilometre (whichever occurs first) scheduled maintenance requirements, as set out in clause 15 of these Terms & Conditions below, or in the applicable Kia Tasman Owner's Manual.

11. Customers cannot claim both a specified distance service and the corresponding time period service separately under the Program.
12. If any scheduled maintenance service for the vehicle is missed, additional costs may apply when the vehicle is next serviced, in addition to the prepaid price for that particular service. Those additional costs are not covered by the Program.
13. Kia's Roadside Assistance package will be available to customers for the term of their prepaid servicing package (up to a maximum of 8 years from the vehicle's Warranty Start Date) and is renewed for a term of 12 months upon each service being completed under the Program.
14. These Terms & Conditions may be amended from time to time. Amendments will be published on the Kia website and will take effect immediately on publication.
15. The scheduled services that are eligible under the Program are:
 - Twelve (12) months / fifteen thousand (15,000) kilometre service
 - Twenty four (24) months / thirty thousand (30,000) kilometre service
 - Thirty six (36) months / forty five thousand (45,000) kilometre service
 - Forty eight (48) months / sixty thousand (60,000) kilometre service
 - Sixty (60) months / seventy five thousand (75,000) kilometre service
 - Seventy two (72) months / ninety thousand (90,000) kilometre service
 - Eighty four (84) months / one hundred and five thousand (105,000) kilometre service

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