

Kia Tasman Express Servicing Program - Terms & Conditions

These Terms & Conditions govern the operation of the Kia Tasman Express Servicing program offered at participating Kia dealers and are effective from July 2025.

- The Kia Tasman Express Servicing Program (Program) provides for Kia Tasman owners to have certain standard scheduled services under the <u>Capped Price</u> Servicing program completed within 60 minutes.
- 2. The Program is only available to customers whose Kia Tasman meets the requirements of the Capped Price Servicing program, set out in further detail here: Kia-Capped-Price-Servicing-terms-and-conditions
- 3. The scope of an Express Service is limited to the following standard scheduled maintenance services covered by the Capped Price Servicing program:
 - a. Twelve (12) months / fifteen thousand (15,000) kilometre service
 - b. Twenty four (24) months / thirty thousand (30,000) kilometre service
 - c. Thirty six (36) months / forty five thousand (45,000) kilometre service
 - d. Sixty (60) months / seventy five thousand (75,000) kilometre service
 - e. Seventy two (72) months / ninety thousand (90,000) kilometre service
 - f. Eighty four (84) months / one hundred and five thousand (105,000) kilometre service
- 4. The 60-minute Express Service period does not include:
 - a. the completion of any administrative tasks, such as checking-in to the Service Centre prior to the service or the payment of invoices post-service. Further time may also be required if your vehicle has not had all previous scheduled maintenance services completed; or
 - b. any additional servicing or maintenance services, such as the replacement or repair of items due to excess wear and tear, misuse or a lack of maintenance.
- 5. An Express Service must be booked with, and confirmed by, the participating Kia dealer in advance. If you are late to your Express Service booking, the service may take longer than 60-minutes to complete or be cancelled.
- 6. Not all authorised Kia dealers offer the Program. Please contact your preferred Kia dealer to confirm whether they offer it.
- 7. The Capped Price Servicing Terms & Conditions apply, which can be accessed here: https://www.kia.com/content/dam/kwcms/au/en/files/service/Kia-Capped-Price-Servicing-terms-and-conditions.pdf

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