

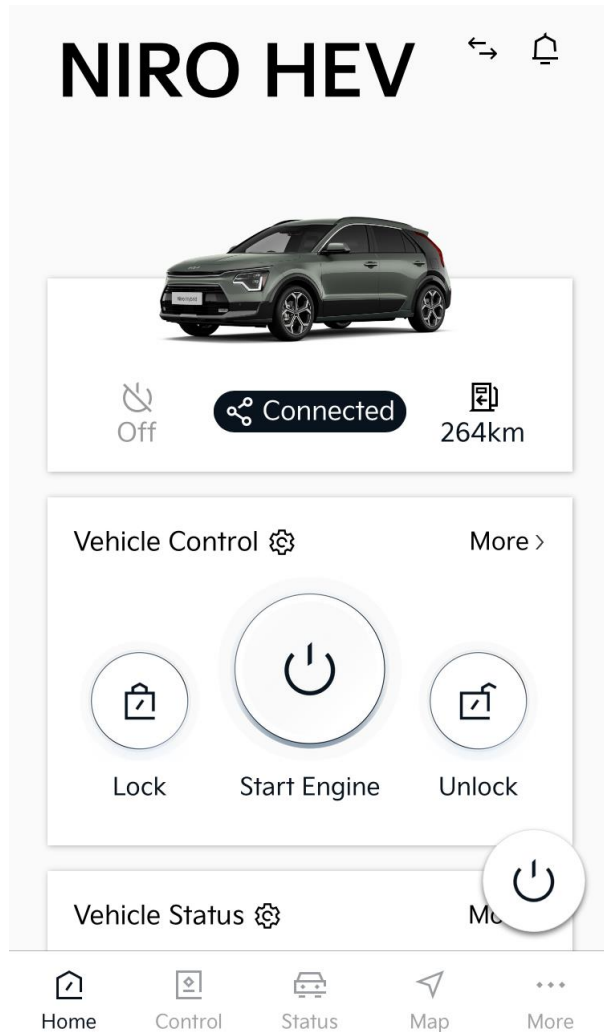
Kia Connect App

Troubleshooting

- Remote Engine Start
- Remote AC Control
- Remote Door Lock/Unlock
- Remote Horn/Light
- Alert Services
- Share My Car
- Trip Information

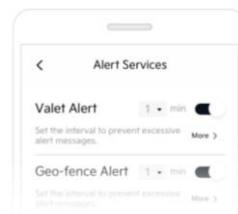


Movement that inspires



If you are unable to use certain features within your Kia Connect App. You can run through the conditions on the following slides to diagnose why it may not be working.

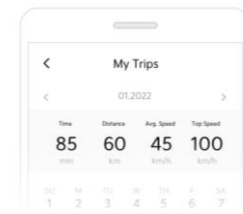
Alert Services
Create and manage different types of alerts.

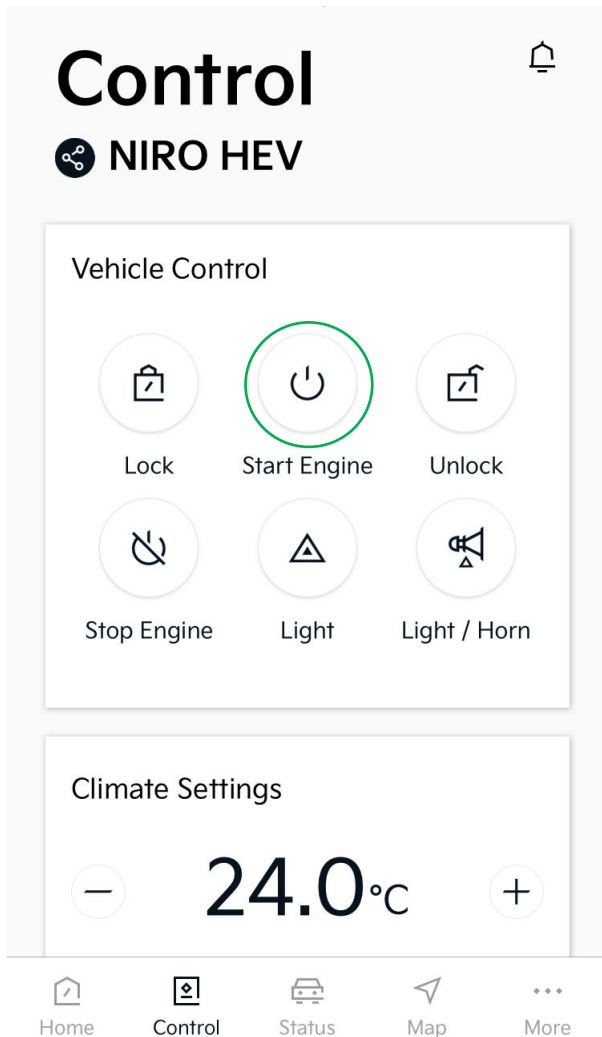


Map
Find your destination and send it to your car's navigation.



My Trips
Check the monthly driving information and the driving record list for the desired date.





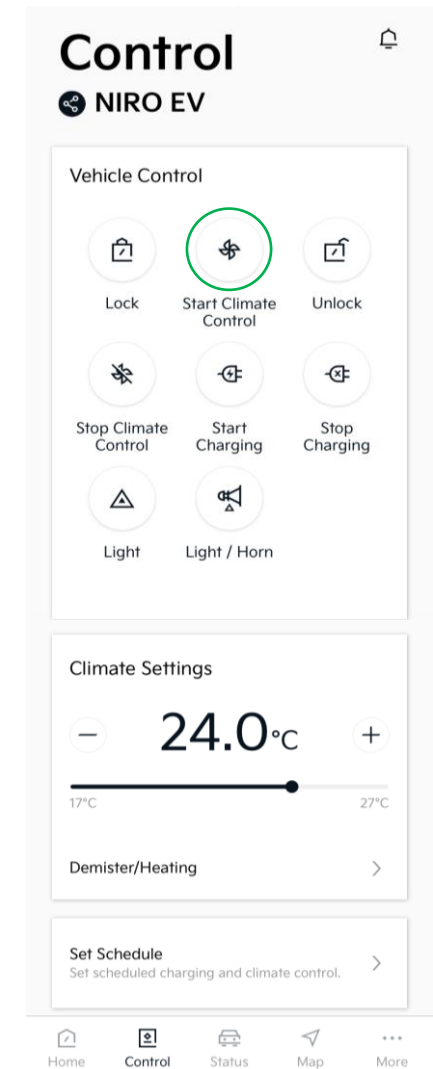
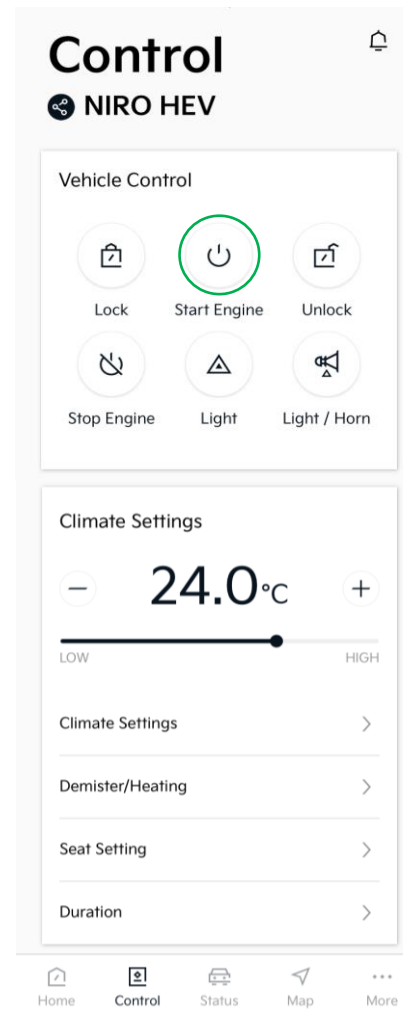
Remote Engine Start:

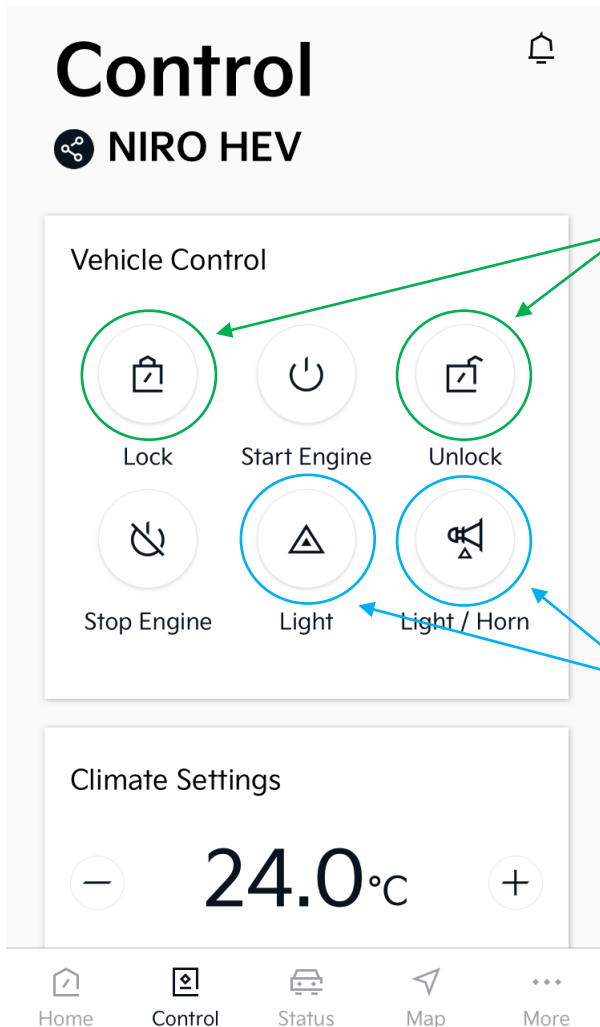
- All doors must be closed and locked
- The bonnet and boot must both be closed
- The vehicle transmission is in P (Park)
- Ignition must be in OFF position for at least 30 seconds
- Sufficient Fuel for the car to start
- Sufficient Battery for the car to start
- The vehicle must have been started within the last 168 hours (7 days)

Remote AC Control:

The vehicle must have been started using Remote Start Engine or Start Climate Control. The vehicle will turn off automatically if:

- Timer expires (10min)
- The doors are opened from the inside the vehicle when remote engine start is in progress
- Shift gears from inside the vehicle when remote engine start in progress without a smart key inside
- Open and close driver side door
- Low fuel level & Low Battery level
- Press the brake inside the vehicle
- Emission Diagnostic Trouble Code (DTC) is triggered





Remote Door Lock / Unlock:

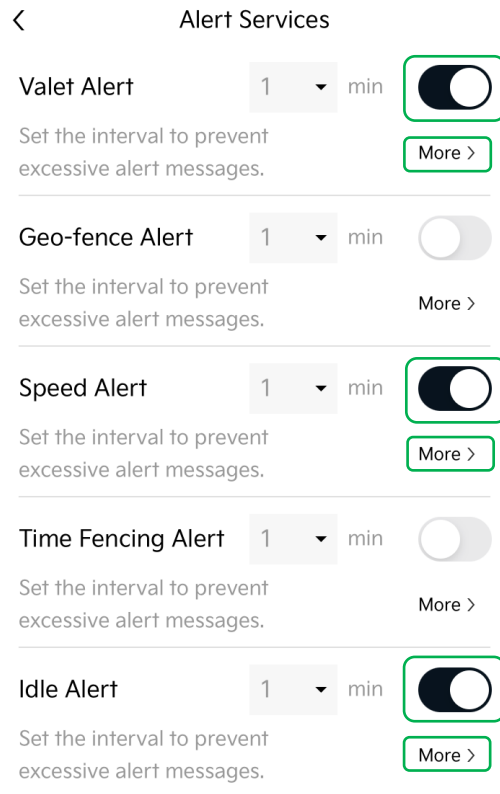
- The vehicle must not be in motion
- The vehicle must not have been started using Remote Start
- The vehicle must have been started within the last 168 hours (7 days)

Remote Horn / Light:

- Ignition must be in OFF position
- All doors must be closed & locked
- The vehicle must have been started within the last 168 hours (7 days)

Alert Services can be found at the bottom of the 'Home' page in the Kia Connect App. Customers can select the tab to turn on notification alerts and then click 'More' to customise the alert.

Note: Only the master user (who's name is registered to the vehicle) can manage the alerts



Valet Alert: Customer should set the valet alert

Geo-fence Alert: Customer should set the Geo-fence alert

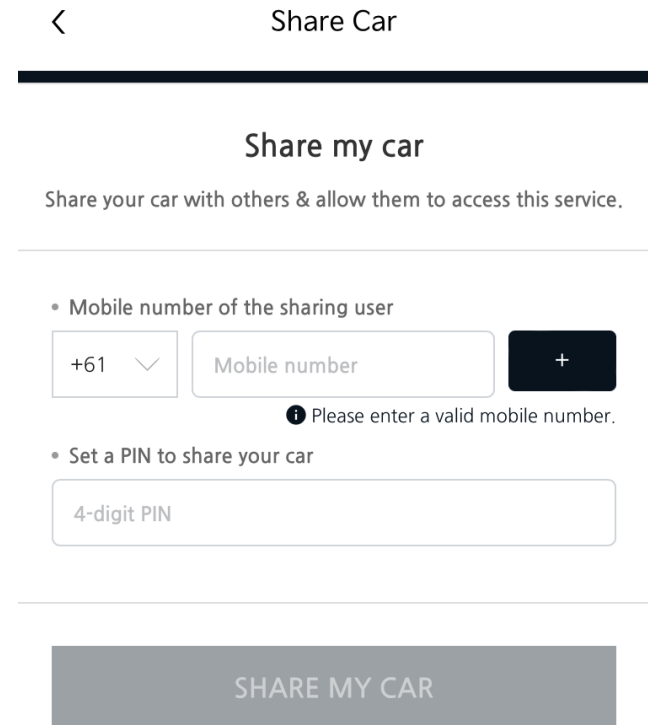
Speed Alert: Customer should set the Speed alert

Time Fencing Alert: Customer should set the Time Fencing alert

Idle Alert: Customer should set the Idle alert. This is available on the EV line only

Share My Car:

- The sender and receiver should have a network connection
- The receiver must have a Kia Connect account created
- It is recommended that the receiver has push notifications turned on



< Share Car

Share my car

Share your car with others & allow them to access this service.

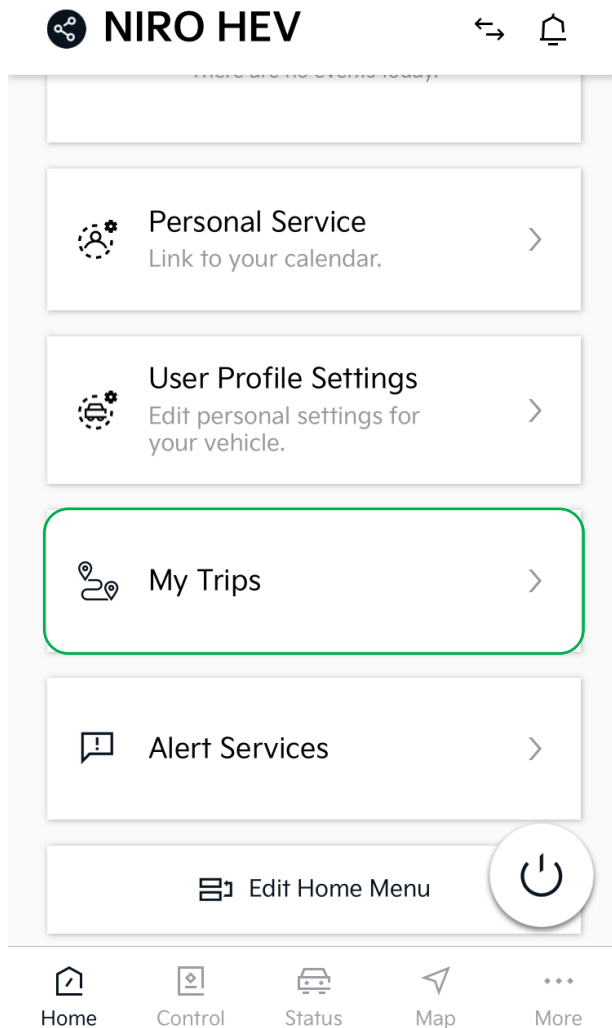
- Mobile number of the sharing user

+61 +

i Please enter a valid mobile number.

- Set a PIN to share your car

SHARE MY CAR



Trip Information:

- Trip counted from ignition on/off
- Multiple trips can be recorded for the day
- A minimum 1 trip is required to show data for the day