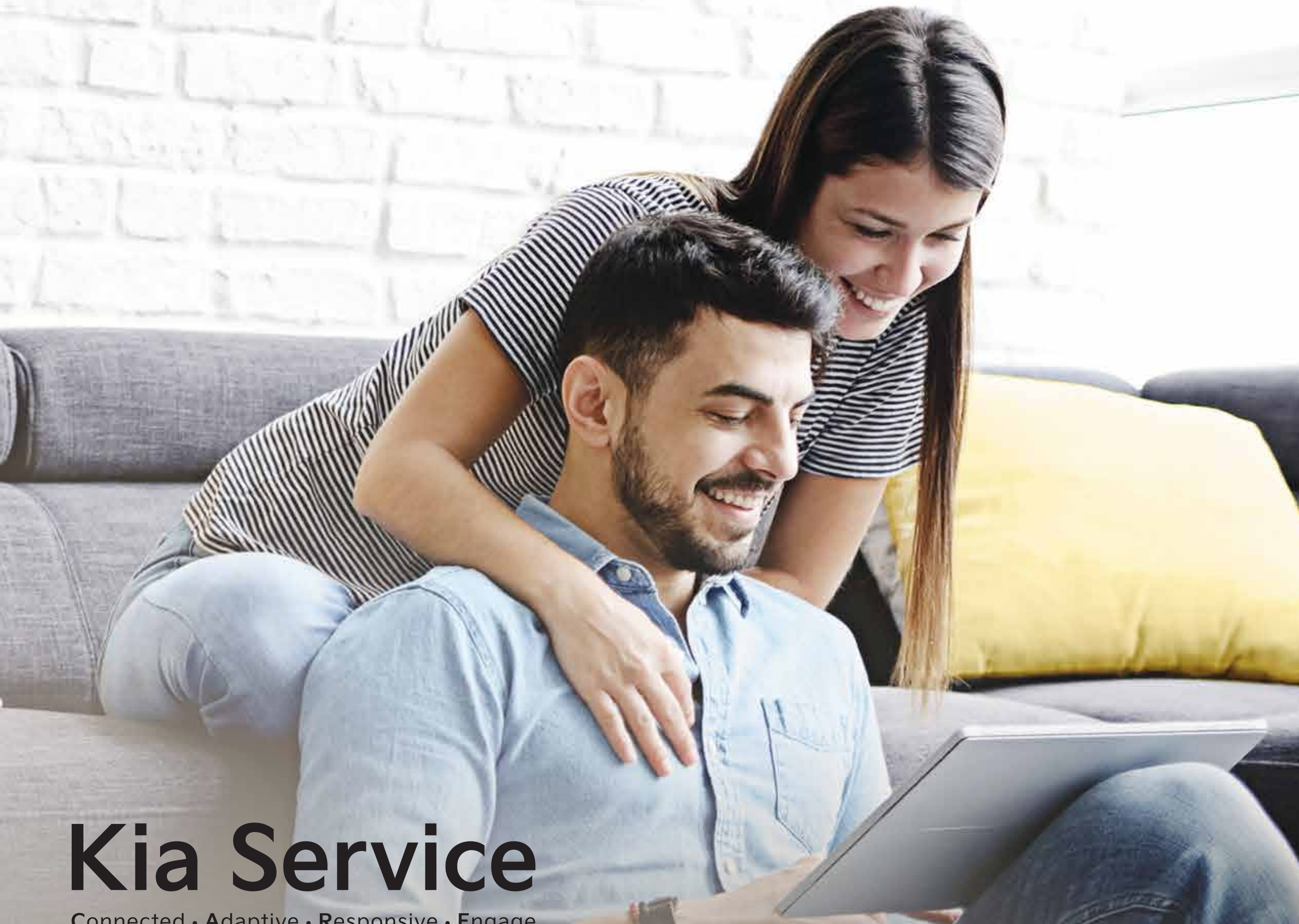


# My Convenience Plus

An industry-first\* ownership program offering benefits like never before.



Movement that inspires



# Kia Service

Connected • Adaptive • Responsive • Engage

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Kia Service

Connected • Adaptive • Responsive • Engage

## Connected

through digital services



MyKia App



Kia Digital  
Owner's Manual

## Adaptive

to your specific needs



Scratch Care



My Convenience Plus

## Responsive

through our network & offerings



Kia Call Centre and RSA



Kia Mobile Workshop

## Engage

for a better future



Advance Pick-up and Drop



EV Service Readiness

# My Convenience Plus

An industry-first\* ownership program offering benefits like never before.

Choose your program as per your requirement



My Kia



My Needs



My Program

## My Convenience Plus

Maintenance



Extended  
Warranty



Roadside  
Assistance

**Premium**

4 years comprehensive coverage

**Luxury**

5 years comprehensive coverage

### Program USPs



Pan India coverage and validity



Uniform price across network



Comprehensive coverage

Includes all of the above as per recommended PMS schedule

### Other Benefits

- Upfront **Value Benefit** basis the chosen package
- **Complimentary** wheel alignment, balancing and tyre rotation once a year
- **Cost Protection** from inflation

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Option Available - The new Sonet

Based on their requirements, customers can choose from the available two packages:

## Premium

4 years of comprehensive coverage

 Maintenance coverage	4 years/ 40 000 kms <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 29 996
 Diesel price	₹ 33 596

## Luxury

5 Years of comprehensive coverage

 Maintenance coverage	5 years/ 50 000 kms <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 39 995
 Diesel price	₹ 45 995

**“Best in Class”** cost of ownership  
with comprehensive coverage in the segment

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years /1 00 000 kms.

\*\*Coverage upto 5 years/ 1 20 000 kms.

\*\*\*5 year luxury package includes tyre alloy protection in the initial year.

# Option Available - The new Seltos

Based on their requirements, customers can choose from the available two packages:

## Premium

4 years of comprehensive coverage

 Maintenance coverage	4 years/ 40 000 kms <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 32 796
 Diesel price	₹ 37 596

## Luxury

5 Years of comprehensive coverage

 Maintenance coverage	5 years/ 50 000 kms <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 46 995
 Diesel price	₹ 51 995

**“Best in Class”** cost of ownership  
with comprehensive coverage in the segment

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.

\*Coverage upto 4 years /1 00 000 kms.

\*\*Coverage upto 5 years/ 1 20 000 kms.

\*\*\*5 year luxury package includes tyre alloy protection in the initial year.

# Option Available - Carens

Based on their requirements, customers can choose from the available two packages:

## Premium

4 years of comprehensive coverage

 Maintenance coverage	4 years/ 40 000 kms <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Roadside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 31 108
 Diesel price	₹ 35 552

## Luxury

5 Years of comprehensive coverage

 Maintenance coverage	5 years/ 50 000 kms <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Roadside assistance	3 years standard + 2 years***
 Gasoline price	₹ 44 440
 Diesel price	₹ 49 995

**"All in One"** comprehensive coverage program

Additional **10% discount** for other car care services during program tenure.

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.




\*Coverage upto 4 years/ 1 00 000 kms.

\*\*Coverage upto 5 years/ 1 20 000 kms.

\*\*\*5 year luxury package includes tyre alloy protection in the initial year.

# Premium Package Coverage

Example: Premium **4 years** comprehensive package coverage

Item*	1K kms	10K kms	20K kms	30K kms	40K kms
 Genuine Parts	No replacement	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓
<b>Extended Warranty</b>	Coverage up to 4 years/ 1 00 000 kms*				
<b>Roadside Assistance</b>	Coverage up to 4 years (if RSA opted while purchasing)				



Complimentary Services					
<b>Wheel Alignment</b>	—	✓	✓	✓	✓
<b>Wheel Balancing</b>	—	✓	✓	✓	✓
<b>Tyre Rotation</b>	—	✓	✓	✓	✓

\*whichever comes earlier

Genuine parts like oil filter, air filter, ac filter, etc.  
Oil like engine oil & brake oil.

# Luxury Package Coverage

Example: Premium **5 years** comprehensive package coverage

Item*	1K kms	10K kms	20K kms	30K kms	40K kms	50K kms
 Genuine Parts	No replacement	✓	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓	✓
<b>Extended Warranty</b>	Coverage up to 5 years/ 1 20 000 kms*					
<b>Roadside Assistance</b>	Coverage up to 5 years					

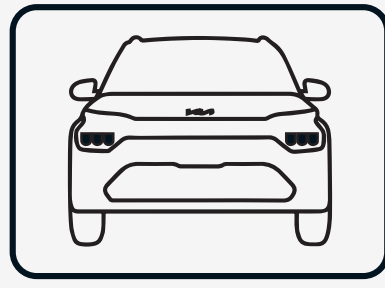
Complimentary Services						
<b>Wheel Alignment</b>	—	✓	✓	✓	✓	✓
<b>Wheel Balancing</b>	—	✓	✓	✓	✓	✓
<b>Tyre Rotation</b>	—	✓	✓	✓	✓	✓

\*whichever comes earlier

Tyre alloy protection in the initial year.  
 Genuine parts like oil filter, air filter, ac filter, etc.  
 Oil like engine oil & brake oil.



# How to Avail My Convenience Plus - Dealer Visit



## Step 1

My Convenience Plus can be availed within  
**first 60 days of purchase of the vehicle**



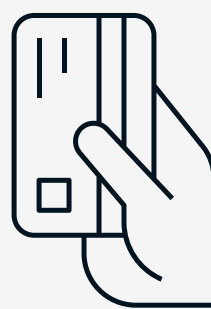
## Step 2

Choose your package



## Step 3

Share OTP (One Time Password)  
to finalize the package



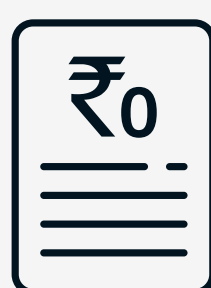
## Step 4

Make payment



## Step 5

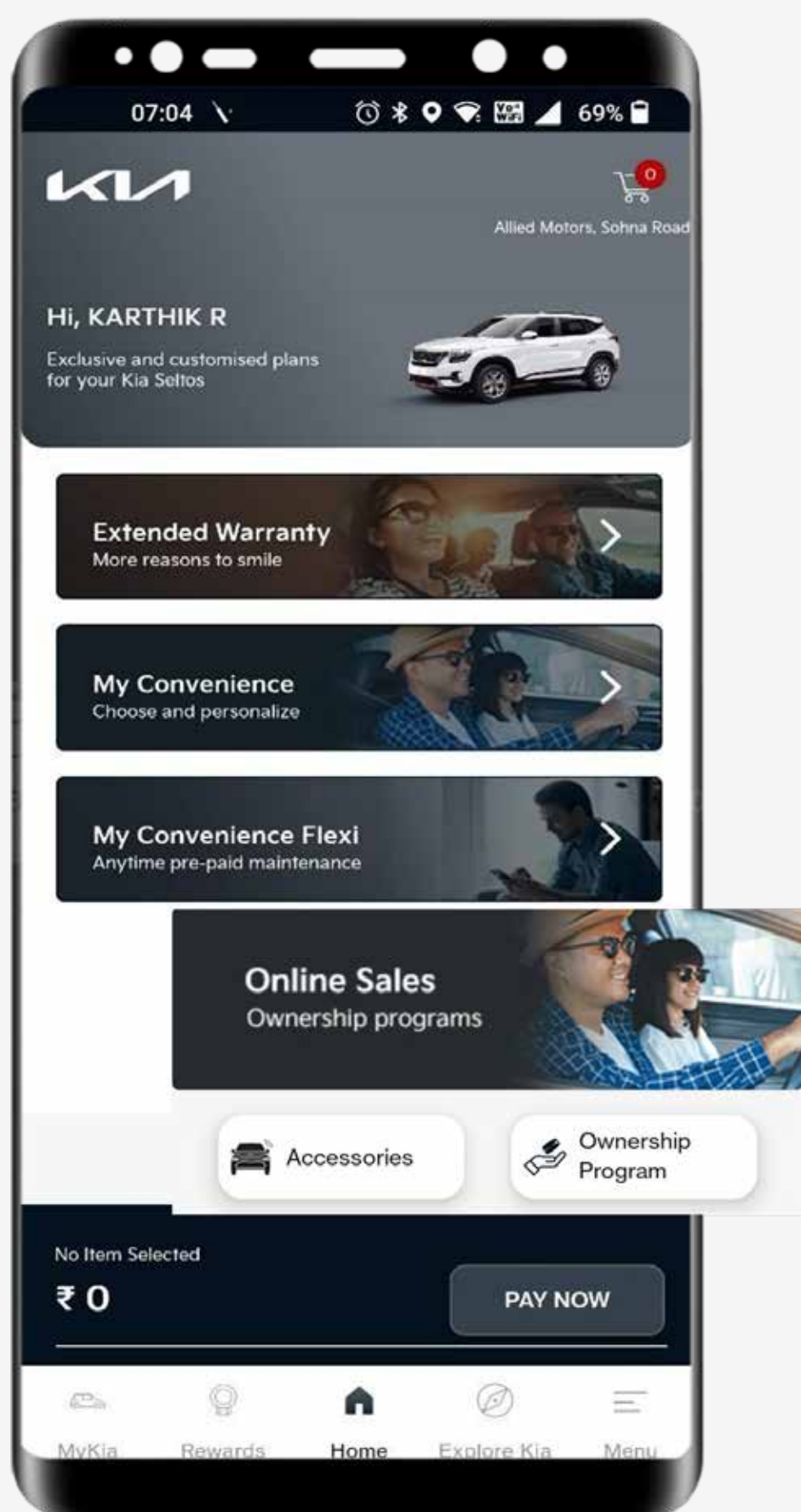
Collect certificate and invoice copies



## Step 6

Avail services and monitor your remaining services

# How to Avail My Convenience Plus - Online



Scan to download



Android



iOS

Step 1:  
Open MyKia App

Step 2:  
Go to 'Ownership Program' tab

Step 3:  
Select the Dealer

Step 4:  
Go on My Convenience Plus tab &  
choose the Package

Step 5:  
Click on 'Add to Cart'

Step 6:  
Open cart and review the Selected Package

Step 7:  
Accept Terms and Conditions for the transaction

Step 8:  
Input a One Time Password (OTP) and complete  
the transaction

Step 9:  
Download the Certificate and Invoice copy from  
'My Dashboard'

# Customer Benefits

## Program USPs



### **Pan India coverage and validity**

No matter where you are, our coverage protects your car at every step



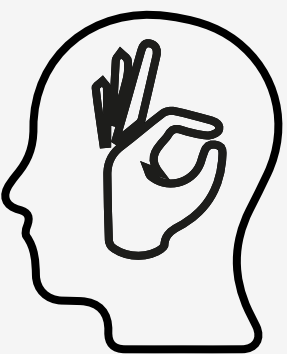
### **Uniform price across network**

Enhance your ownership experience with the assurance of standard pricing



### **Comprehensive coverage**

This feature ensures that there are no loose ends in your coverage and includes Extended Warranty, Roadside Assistance and Pre-paid Maintenance



### **Peace of mind**

Price protection (no price hike impact) during the program



### **Savings**

Package entitles you for price hike protection, upfront savings and other complimentary services

# Kia Service

Connected • Adaptive • Responsive • Engage

# | FAQs

## **Q1. Is it mandatory to buy My Convenience Plus program?**

A: It is not mandatory to buy My Convenience Plus Program. The decision to buy is as per personal driving needs and requirements.

## **Q2. Why should I buy My Convenience Plus program if it is not mandatory?**

A: My Convenience Plus package provides not only comprehensive coverage, but also includes price hike protection, upfront savings and benefits of complimentary services.

## **Q3. What is My Convenience Plus?**

A: My Convenience Plus program is a comprehensive maintenance program only applicable for Carens, The new Seltos & The new Sonet which gives coverage of Maintenance + Extended Warranty + Roadside Assistance as per the package chosen.

### **Premium (4 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic Maintenance Services up to 4 years/ 40 000 kms as scheduled in owner's manual
- **Warranty:** Standard Warranty of 3 years + 1 year of Extended Warranty (Coverage up to 4 years/ 1 00 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + option of extending by 1 year

### **Luxury (5 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic Maintenance Services up to 5 year/ 50 000 kms as scheduled in owner's manual
- **Warranty:** Standard Warranty of 3 years + 2 years of Extended Warranty (Coverage up to 5 years/ 1 20 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + 2 years (Including tyre alloy protection in the initial year)

**Q4. How can I track and monitor my services?**

A: The invoice copy of My Convenience Plus has a matrix at the back side, which gives insights into services availed and remaining in the program. Also you can track your availed services on MyKia App.

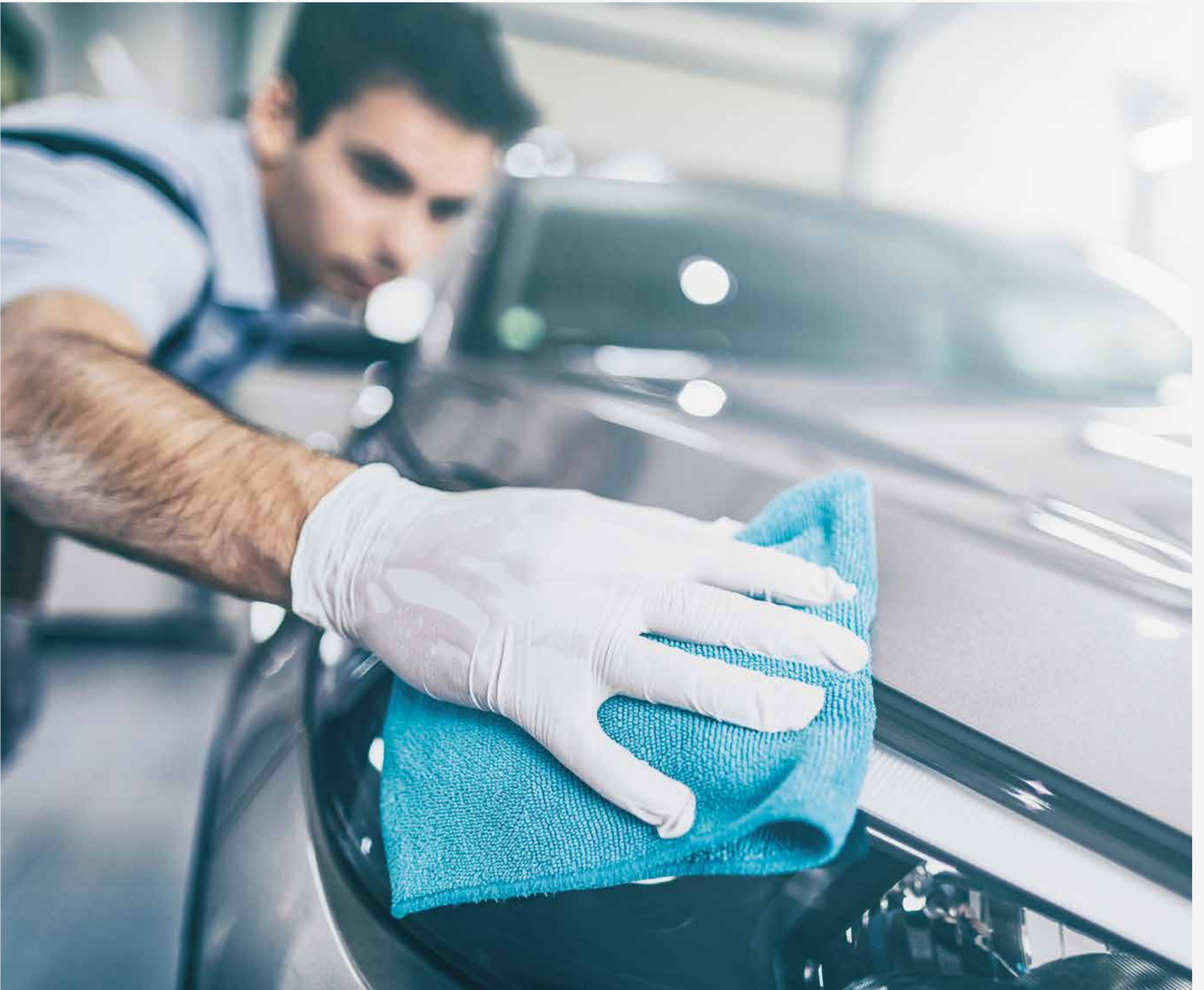
**Q5. I have purchased package in Delhi and moved to Bangalore, will my package be eligible in Bangalore?**

A: My Convenience Plus has pan India coverage and validity.

**Q6. Can I cancel the My Convenience Plus program?**

A: No, there is no option for cancelling the program.

\*For more information please visit your nearest Kia dealership



# Add convenience to your drive

My Convenience Plus program is a comprehensive maintenance program designed to provide coverage of Pre-paid Maintenance, Extended Warranty, Roadside Assistance as per the package chosen by the consumer. It is one of its kind, industry-first ownership program with benefits like never before.



**443**

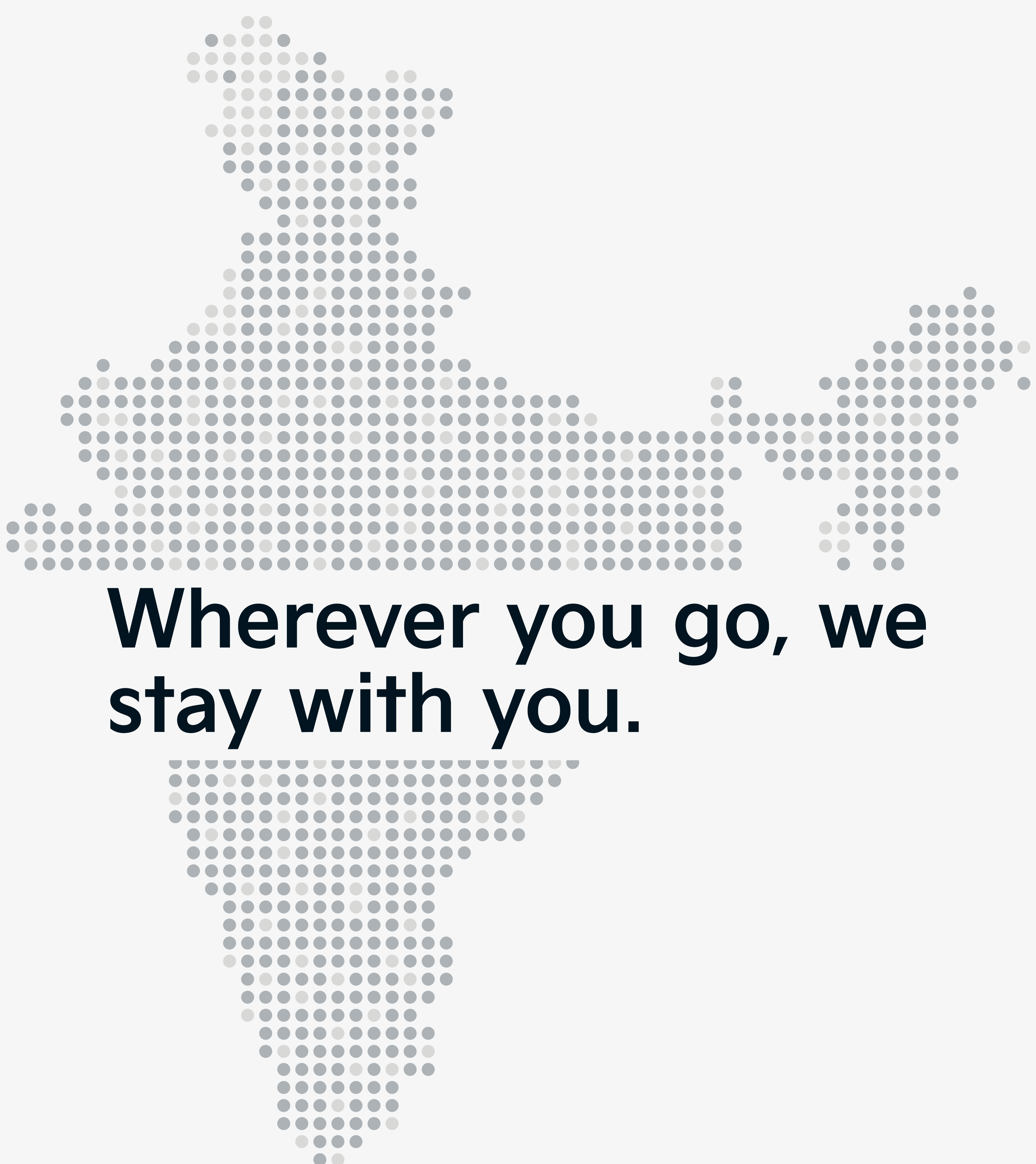
Consumer  
Touchpoints

**214**

City  
Coverage

**298**

Service  
Points



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