

Extended Warranty

More reason to smile.



Movement that inspires

Kia Service

Connected • Adaptive • Responsive • Engage

7.5 lakhs of Happy Customers

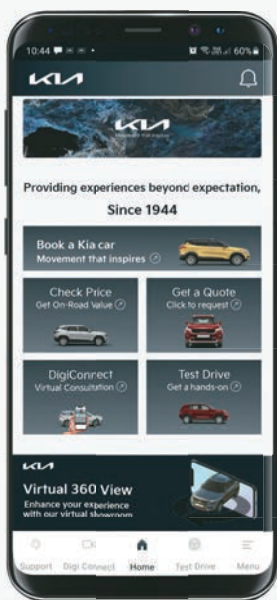
Kia Service

Connected • Adaptive • Responsive • Engaged

Kia Service is committed to delivering customer-centric experiences of inspiring ownership. We at Kia ensure that we are:

Connected

through digital services.



MyKia App



Kia Krystal^

Adaptive

to your specific needs.



Scratch Care*



My Convenience

Responsive

through our network & offerings.



Kia Call Centre and RSA



Extended Warranty

Engaged

for a better future.



Advance Pick-up and Drop



EV Service Readiness

*T&C Apply
^Live Steaming and Consultation

Kia Extended Warranty

Worry-free care for your Kia.

Kia Extended Warranty offers coverage similar to like factory warranty and protects against unexpected expenses related to mechanical and electrical failures^ and maintenance (subject to terms and conditions).

Packages Available

4th Year
or
100K Km*

4th Year
or
Unlimited Km

4th & 5th Year
or
120K Km*

4th & 5th Year
or
Unlimited Km

5th Year
or
120K Km*

5th Year
or
Unlimited Km

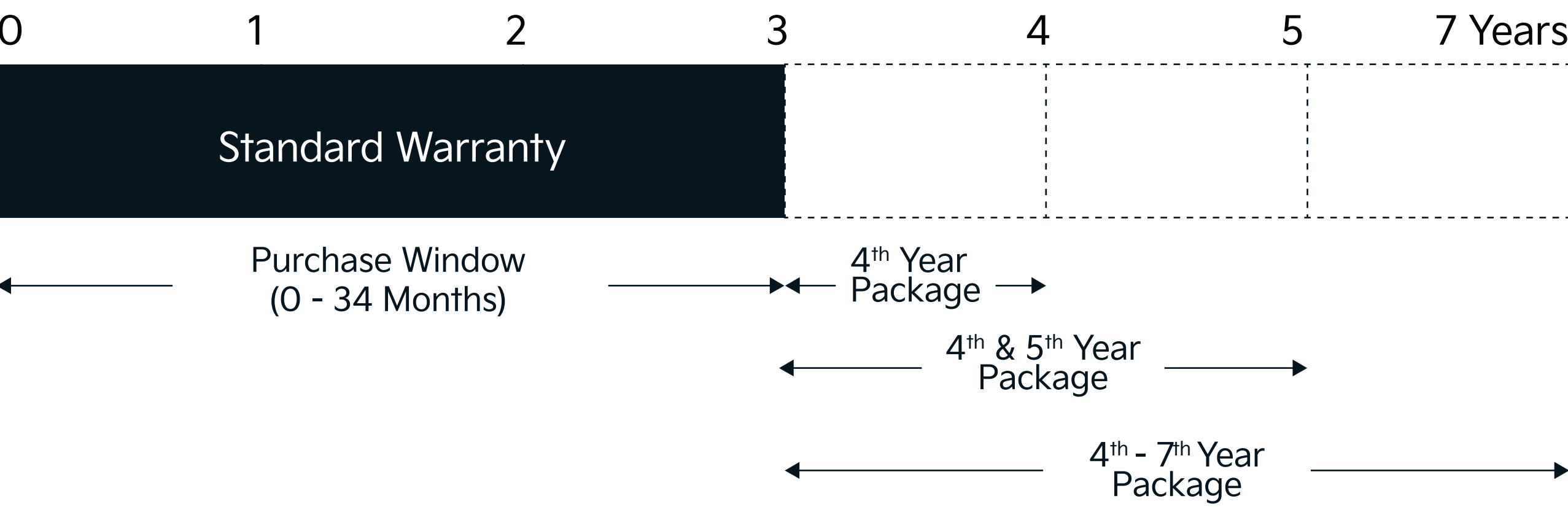
4th - 7th Year
or
160K Km*

6th & 7th Year
or
160K Km*

Purchase period

Kia Extended Warranty can be purchased anytime within a 34 months period from the date of vehicle delivery. 6th & 7th year EW can be opted for in the period of 47-58 months if customers already have 4th & 5th, or 5th year EW.

Coverage



Benefits to Customers



Better resale value



Flexibility



Peace of mind



Inflation cover



Transferable to second owners



Kia Genuine Parts



Pan India coverage & validity



Online sales available in My Kia App

^Under normal use
* Whichever is earlier

Extended Warranty Prices (ICE models).

Model	Vehicle Age from Date of Delivery (Months)	4 th Year/ 100K Km	4 th Year/ Unlimited Km	4 th & 5 th Year/ 120K Km	4 th & 5 th Year/ Unlimited Km	5th Year/ 120K Km	5th Year/ Unlimited Km	4 th - 7 th Year/ 160K Km	6 th & 7 th Year/ 160K Km
Seltos - Petrol Carens - Petrol Clavis - Petrol	0-3	₹ 12 141	₹ 14 839	₹ 16 188	₹ 20 235	-	-	₹ 57 063	-
	4-12	₹ 13 355	₹ 16 323	₹ 17 807	₹ 22 259	-	-	₹ 62 769	-
	13-24	₹ 15 783	₹ 19 291	₹ 21 044	₹ 26 306	-	-	₹ 62 769	-
	25-34	₹ 16 390	₹ 20 033	₹ 21 854	₹ 27 317	-	-	₹ 62 769	-
	35-46	-	-	-	-	₹ 12 627	₹ 15 783	-	-
	47-58	-	-	-	-	-	-	-	₹ 38 851
Sonet - Petrol	0-3	₹ 10 053	₹ 12 287	₹ 13 404	₹ 16 755	-	-	₹ 47 249	-
	4-12	₹ 11 058	₹ 13 516	₹ 14 744	₹ 18 431	-	-	₹ 51 974	-
	13-24	₹ 13 069	₹ 15 973	₹ 17 425	₹ 21 782	-	-	₹ 51 974	-
	25-34	₹ 13 572	₹ 16 587	₹ 18 095	₹ 22 619	-	-	₹ 51 974	-
	35-46	-	-	-	-	₹ 10 455	₹ 13 069	-	-
	47-58	-	-	-	-	-	-	-	₹ 32 170
Seltos - Diesel Carens - Diesel Clavis - Diesel	0-3	₹ 13 491	₹ 16 489	₹ 17 988	₹ 22 485	-	-	₹ 68 130	-
	4-12	₹ 14 840	₹ 18 138	₹ 19 787	₹ 24 734	-	-	₹ 74 943	-
	13-24	₹ 17 538	₹ 21 436	₹ 23 384	₹ 29 231	-	-	₹ 74 943	-
	25-34	₹ 18 213	₹ 22 260	₹ 24 284	₹ 30 355	-	-	₹ 74 943	-
	35-46	-	-	-	-	₹ 14 031	₹ 17 538	-	-
	47-58	-	-	-	-	-	-	-	₹ 47 893
Sonet - Diesel	0-3	₹ 10 206	₹ 12 474	₹ 13 608	₹ 17 010	-	-	₹ 51 540	-
	4-12	₹ 11 227	₹ 13 721	₹ 14 969	₹ 18 711	-	-	₹ 56 694	-
	13-24	₹ 13 268	₹ 16 216	₹ 17 690	₹ 22 113	-	-	₹ 56 694	-
	25-34	₹ 13 778	₹ 16 840	₹ 18 371	₹ 22 964	-	-	₹ 56 694	-
	35-36	-	-	-	-	₹ 10 614	₹ 13 268	-	-
	47-58	-	-	-	-	-	-	-	₹ 36 231
New Carnival	0-3	₹ 58 500	₹ 71 500	₹ 78 000	₹ 97 500	-	-	-	-
	4-12	₹ 64 350	₹ 78 650	₹ 85 800	₹ 1 07 250	-	-	-	-
	13-24	₹ 76 050	₹ 92 950	₹ 1 01 400	₹ 1 26 750	-	-	-	-
	25-34	₹ 78 975	₹ 96 525	₹ 1 05 300	₹ 1 31 625	-	-	-	-
	35-46	-	-	-	-	₹ 60 840	₹ 76 050	-	-
Old Carnival	35-46	-	-	-	-	₹ 32 760	₹ 40 950	-	-
Syros - Petrol	0-3	₹ 11 636	₹ 14 222	₹ 15 515	₹ 19 394	-	-	₹ 54 691	-
	4-12	₹ 12 800	₹ 15 645	₹ 17 067	₹ 21 334	-	-	₹ 60 160	-
	13-24	₹ 15 127	₹ 18 489	₹ 20 170	₹ 25 212	-	-	₹ 60 160	-
	25-34	₹ 15 709	₹ 19 200	₹ 20 946	₹ 26 182	-	-	₹ 60 160	-
	35-46	-	-	-	-	₹ 12 102	₹ 15 127	-	-
	47-58	-	-	-	-	-	-	-	₹ 37 236
Syros - Diesel	0-3	₹ 12 930	₹ 15 804	₹ 17 241	₹ 21 551	-	-	₹ 65 300	-
	4-12	₹ 14 223	₹ 17 384	₹ 18 965	₹ 23 706	-	-	₹ 71 829	-
	13-24	₹ 16 809	₹ 20 545	₹ 22 413	₹ 28 016	-	-	₹ 71 829	-
	25-34	₹ 17 456	₹ 21 335	₹ 23 275	₹ 29 093	-	-	₹ 71 829	-
	35-46	-	-	-	-	₹ 13 448	₹ 16 809	-	-
	47-58	-	-	-	-	-	-	-	₹ 45 904

Above prices are before taxes, GST @18% will be additional.

Note: The vehicle age mentioned above in months, are to be read in days as: 0-3 months (0 - 90 days); 4-12 months (91-365 days); 13-24 months (366 -730 days); 25-34 months (731 -1035 days); 35 - 46 months (1036 - 1400 days); 47 - 58 month (1401 - 1765 days).

The Extended Warranty purchase eligibility in slab (25-34 months) will be subjected to the following terms and conditions.

- 1. 100% PMS (Periodic Maintenance Service) adherence up to the time of EW purchase
- 2. No major accidental / flood damage to the car during its ownership (Kia India dealer evaluation discretion)
- 3. No unauthorized external fitments on the car
- 4. Vehicle kilometer less than 120K km

Extended Warranty Coverage



What is covered?

Except as provided in "What is not covered", if any defect confirmed by Kia India as mechanical and or electrical breakdown is found in the vehicle within the stipulated terms and conditions, Kia India India dealer shall repair or, if required, replace any part found to be defective with a new part or an equivalent at no cost to the owner for parts or labour. Such defective parts, which have been replaced, will become the property of Kia India.





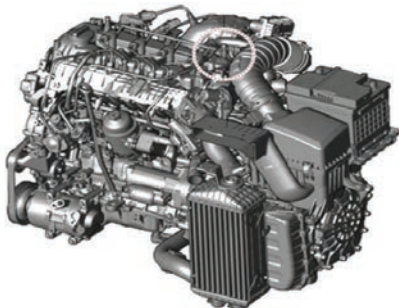



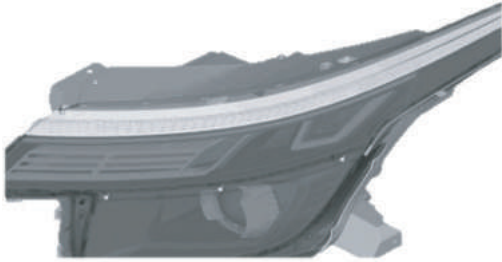


What is not covered?

- Normal maintenance services
- Replacement of parts as a result of normal wear and tear rubber parts
- Leakage of A/C refrigerant
- Normal aging & deterioration
- Damage or failure resulting from abnormal use/improper maintenance/ tampering/negligence/ external factors/natural causes
- Extended warranty is not available on audio/ AV/ AVNT unit
- Extended warranty is not available on either imported or domestic batteries

For more details please visit [Kia.com](https://kia.com) or your nearest authorized Kia Dealer

Major High Value Parts Covered Under Extended Warranty*

Parts		Estimated Mnimum Repair Cost
Starter Assembly		₹ 7 000 +
Brake Booster		₹ 3 000 +
Electronic Control Module (ECM)		₹ 1 00 000 +
Compressor		₹ 20 000 +
Engine Assembly		₹ 2 00 000 +
Injector (gasoline)		₹ 40 000 +
Turbocharger		₹ 40 000 +
Transmission Assembly		₹ 4 50 000 +
Headlamp		₹ 40 000 +

*The listed expenses are approximate replacement cost with reference to Seltos (petrol). Actual repair costs may vary depending on the model, variant, and nature of the repair.

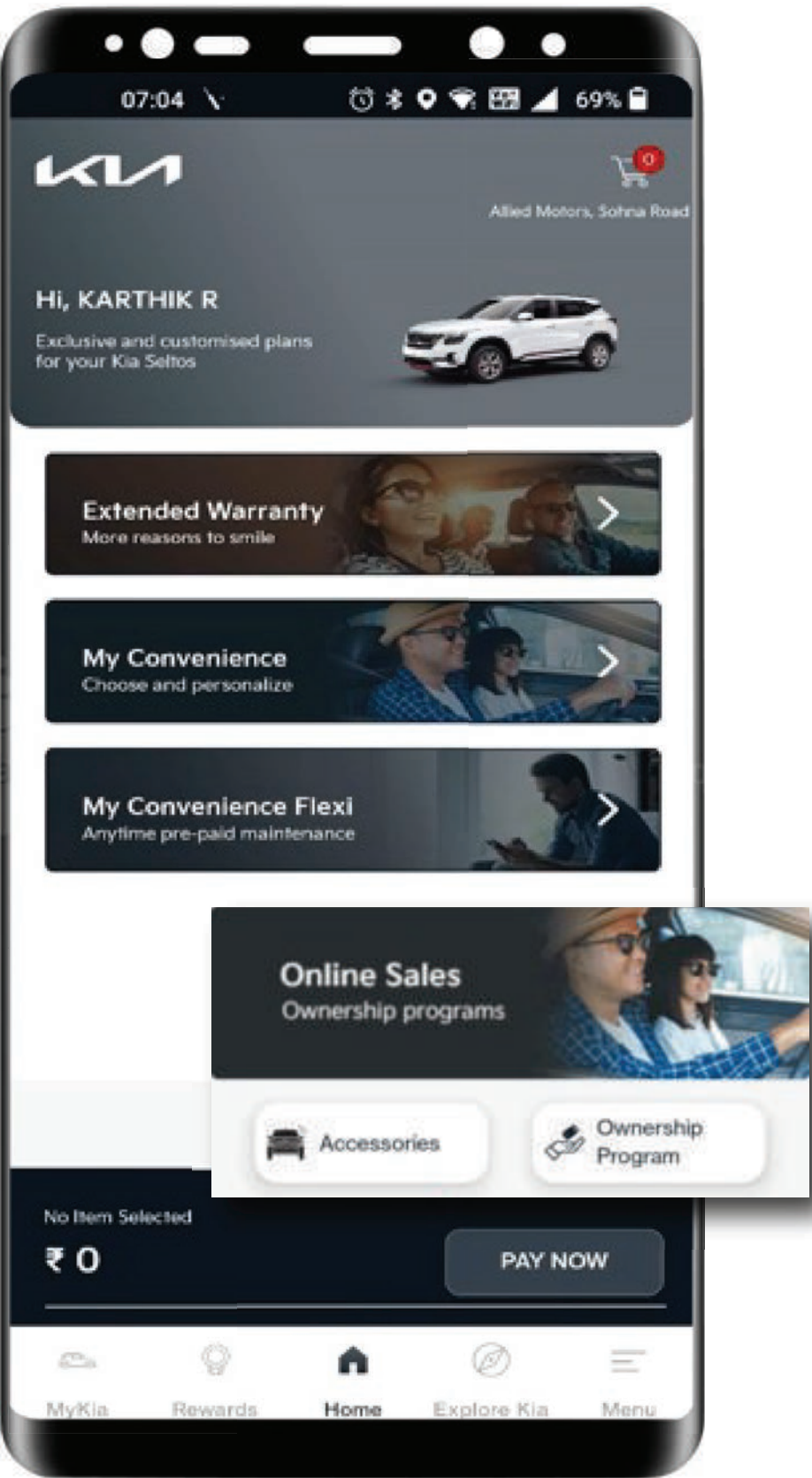
How to Purchase Kia Extended Warranty?

1. Offline Mode (through Kia dealers)



- Step 1:
Visit any Kia dealer
- Step 2:
Choose your package
- Step 3:
Make payment
- Step 4:
Collect the certificate and invoice copy

2. Online Mode (through MyKia App)



Scan to download
the MyKia App

- Step 1:
Open MyKia App
- Step 2:
Go to 'Ownership Program' tab
- Step 3:
Select the dealer
- Step 4:
Click on the Extended Warranty tab
& choose the package
- Step 5:
Click on 'Add to Cart'
- Step 6:
Open cart and review the package selected
- Step 7:
Accept terms and conditions for the transaction
- Step 8:
Input a one time password (OTP)
and complete the transaction
- Step 9:
Download the certificate and invoice copy from
'My Dashboard'

Online purchase available for 4th & 5th year options

Frequently Asked Questions (FAQs)

Q1. Is it mandatory to buy Extended Warranty?

A: It is not mandatory to buy Extended Warranty. The decision is as per personal driving needs and requirements.

Q2. Why should I buy Extended Warranty if it is not mandatory?

A: Extended Warranty protects against unexpected expenses related to mechanical and electrical failures (under normal use) and maintenance (subject to terms and conditions).

Q3. When can I purchase the Extended Warranty?

A: Kia Extended Warranty can be purchased any time before 34 months from the date of vehicle delivery.

Q4. What is the coverage under Kia Extended Warranty?

A: Kia Extended Warranty has coverage up to the 7th year of vehicle ownership. Customers have the option to choose from 8 options available:

Option 1 : 4th Year or 100K Km

Option 2 : 4th Year or Unlimited Km

Option 3 : 4th & 5th Year or 120K Km

Option 4 : 4th & 5th Year or Unlimited Km

Option 5 : 5th Year 120K Km (only for customers who have 4th Year EW)

Option 6 : 5th Year Unlimited Km (only for customers who have 4th Year EW)

Option 7 : 4th - 7th Year or 160K Km

Option 8 : 6th & 7th Year or 1 60K Km (only for customers who have 4th & 5th Year EW or 5th Year EW)

Q5. I have purchased the Extended Warranty in Delhi and moved to Bangalore, will my package be eligible in Bangalore?

A: Kia Extended Warranty has Pan India coverage and validity.

Q6. Can I cancel the Extended Warranty Program?

A: No, once purchased, Extended Warranty cannot be cancelled.

Frequently Asked Questions (FAQs)

Q7. Is Extended Warranty applicable on Taxi/ Fleet?

A: No. Kia Extended Warranty is not applicable on Taxi/ Fleet/ commercial usage cars.

Q8. I purchased Extended Warranty but sold my car to another person. Is the Extended Warranty still valid?

A: Yes. Kia Extended Warranty is transferable to subsequent owners of the vehicle for the remaining warranty period.

Q9. If I purchase Extended Warranty online through MyKia App, how will I know if the purchase is done successfully?

A: On successful transaction, you'll receive the confirmation on your MyKia App and the invoice & certificate can be downloaded from MyKia Dashboard ownership section.

Q10. When will my Extended Warranty be active if I purchase it online?

A: Your Extended Warranty will be active immediately after a successful transaction.

Q11. I need more details about the Extended Warranty Program, how can I do so?

A: For more details about Kia Extended Warranty, please contact your nearest Kia Dealer or visit www.kia.com/in/service/kia-owners/extended-warranty.html

Terms & Conditions


Kia Extended Warranty shall commence from the date of expiry of the original warranty period mentioned in the Owner's Manual of the new vehicle and would be in its continuity as per the package selected by the customer.

All terms, conditions & limitations related to Kia Extended Warranty Coverage and Owner's responsibility can be found by scanning the QR Code or by visiting the below link:
www.kia.com/in/service/kia-owners/extended-warranty.html




'How To' Videos

Available on Kia.com and Kia India YouTube Channel

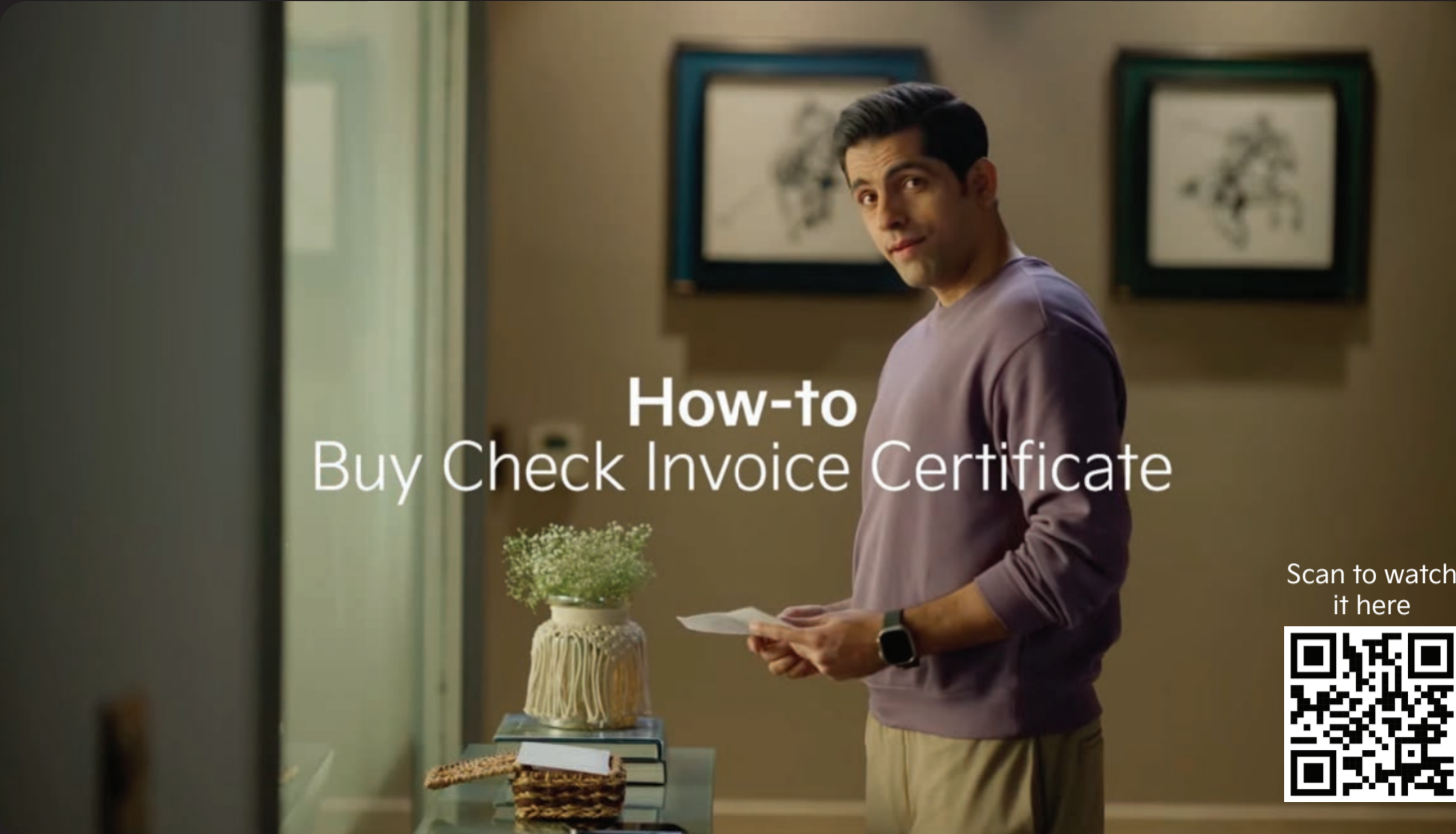


How-to
Buy Ownership Program Online

Scan to watch it here




Kia India | Know your My Kia App | Buy Ownership Program Online

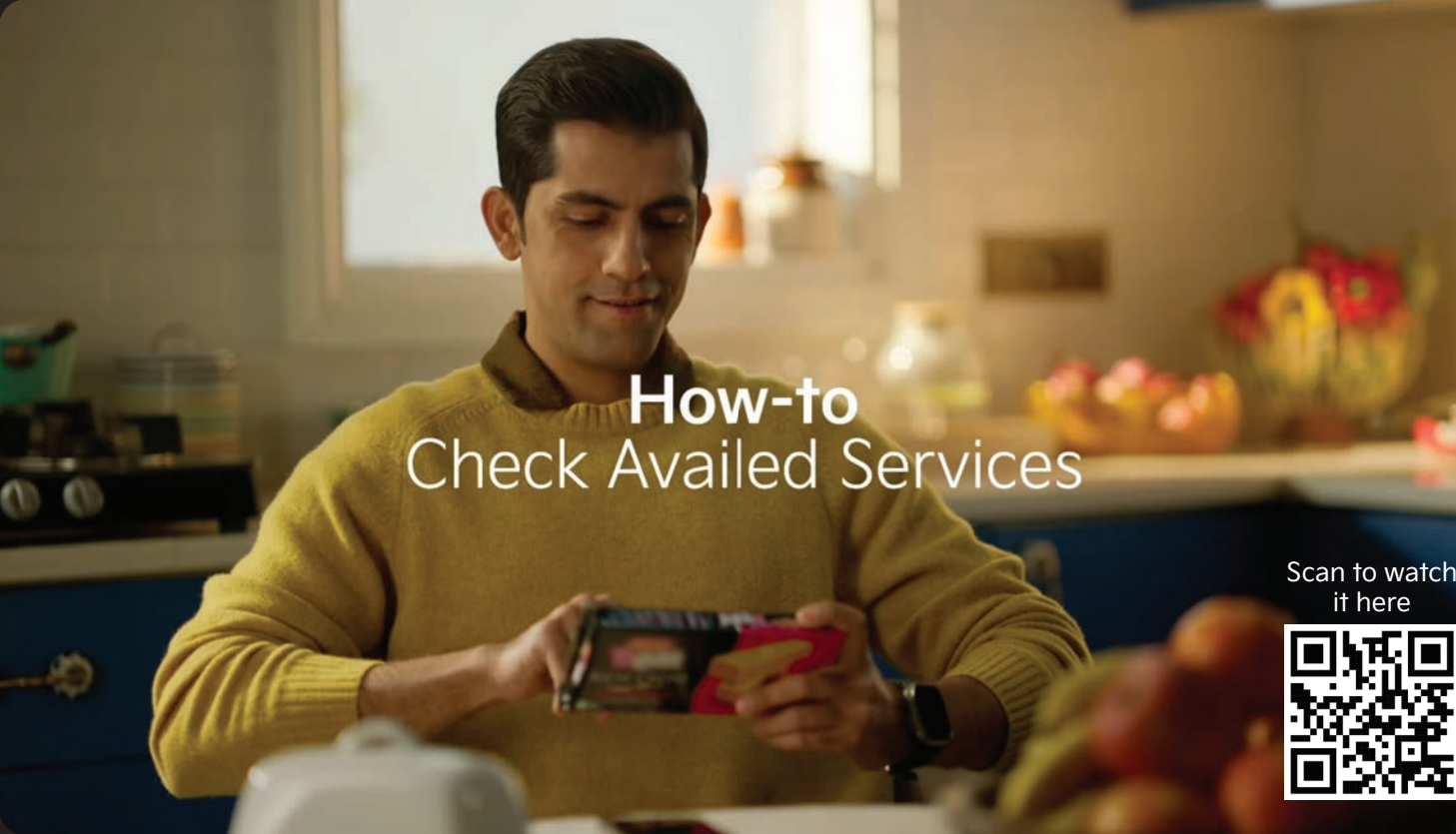


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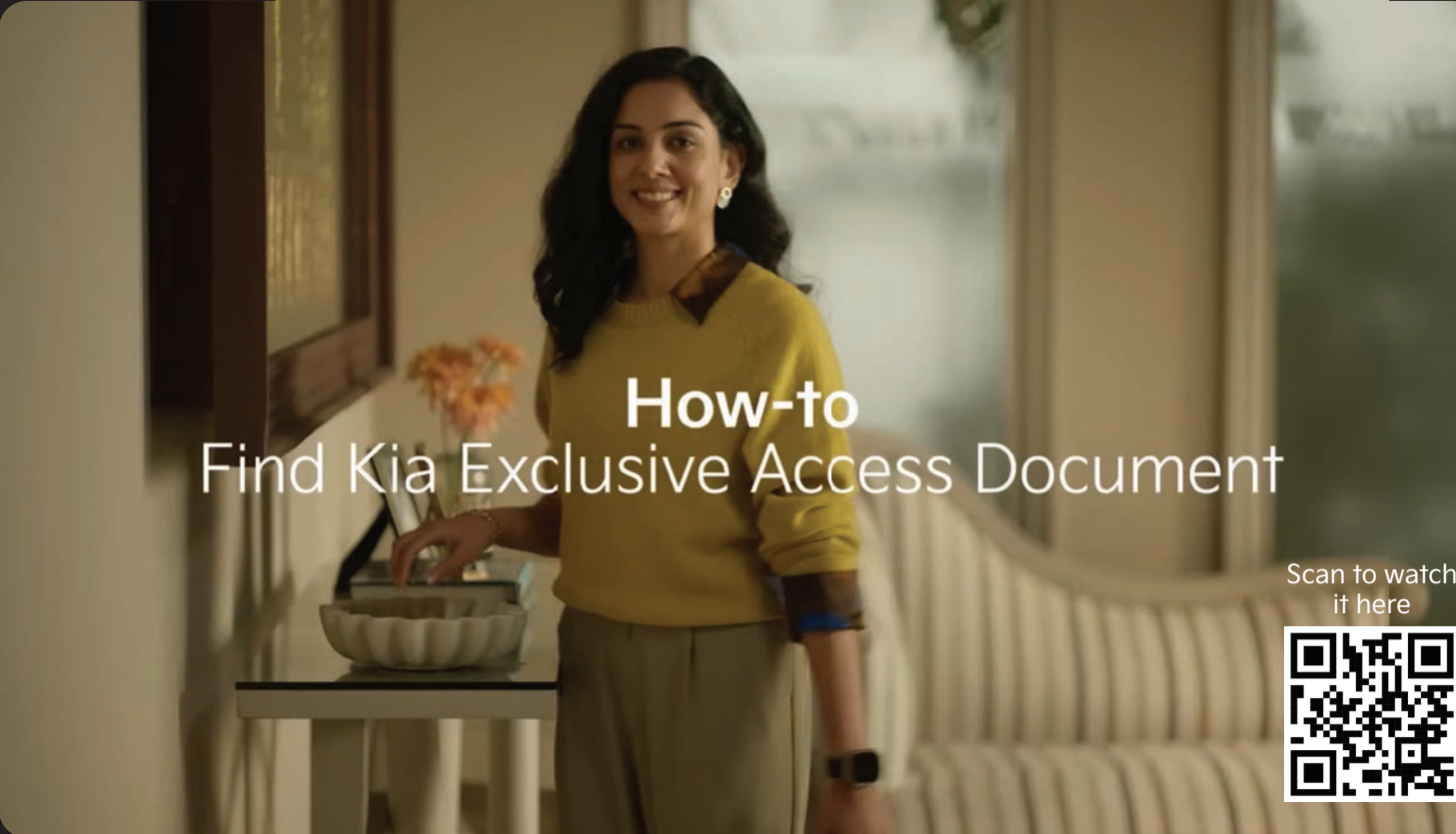


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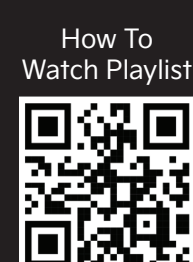


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744

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Touchpoints

329

Cities
Covered

475

Service
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we stay with you.



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Kia Care



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kiacare@kiaindia.net

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