

# Extended Warranty

More reason to smile.



Movement that inspires

**Kia Service**

Connected • Adaptive • Responsive • Engage

**7.5** lakhs of Happy Customers

# Kia Service

Connected • Adaptive • Responsive • Engaged

Kia Service is committed to delivering customer-centric experiences of inspiring ownership. We at Kia ensure that we are:

**Connected**  
through digital services.



MyKia App

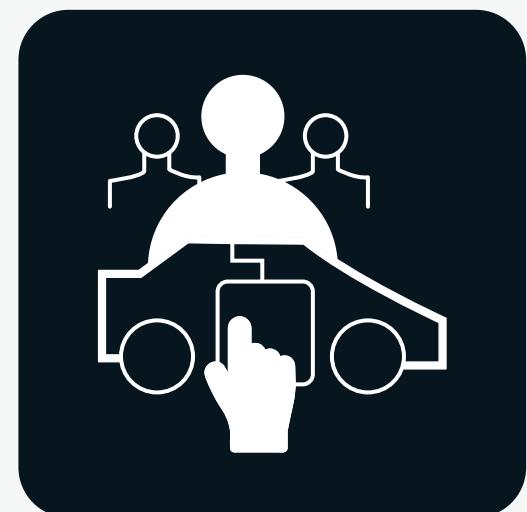


Kia Krystal<sup>^</sup>

**Adaptive**  
to your specific needs.



Scratch Care\*



My Convenience

**Responsive**  
through our network &  
offerings.



Kia Call Centre and RSA



Extended Warranty

**Engaged**  
for a better future.



Advance Pick-up and Drop



EV Service Readiness

\*T&C Apply

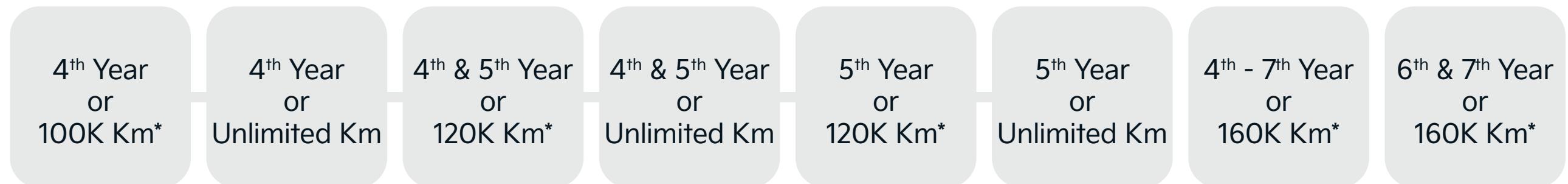
<sup>^</sup>Live Streaming and Consultation

# Kia Extended Warranty

Worry-free care for your Kia.

Kia Extended Warranty offers coverage similar to like factory warranty and protects against unexpected expenses related to mechanical and electrical failures<sup>^</sup> and maintenance (subject to terms and conditions).

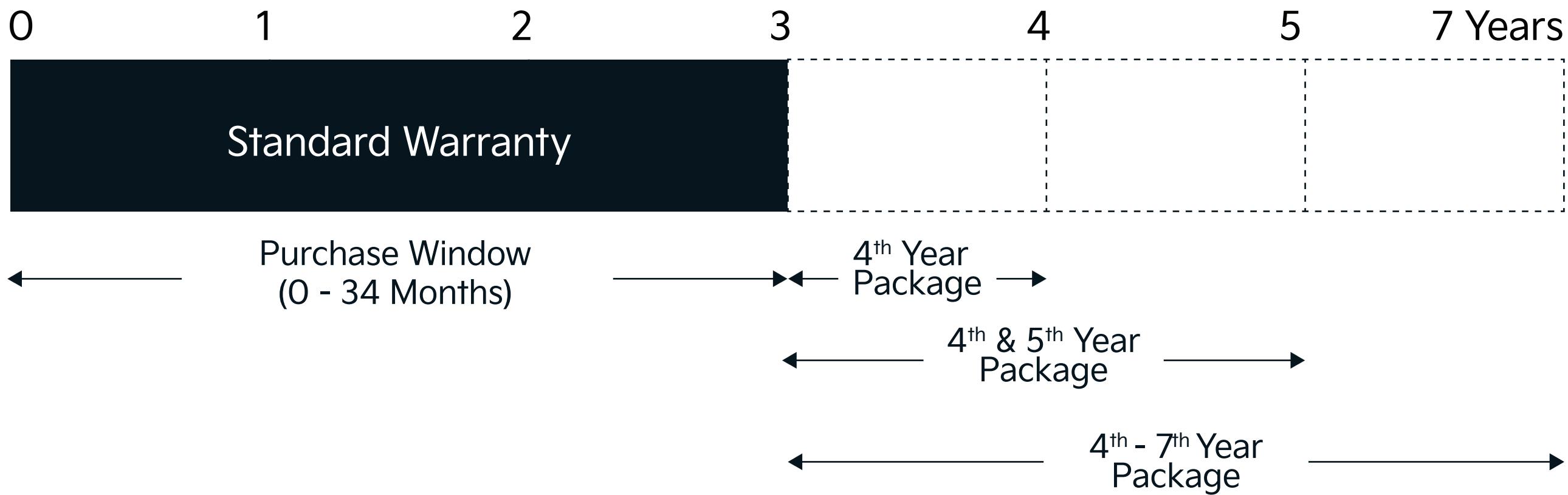
## Packages Available



## Purchase period

Kia Extended Warranty can be purchased anytime within a 34 months period from the date of vehicle delivery. 6<sup>th</sup> & 7<sup>th</sup> year EW can be opted for in the period of 47-58 months if customers already have 4<sup>th</sup> & 5<sup>th</sup>, or 5<sup>th</sup> year EW.

## Coverage



## Benefits to Customers



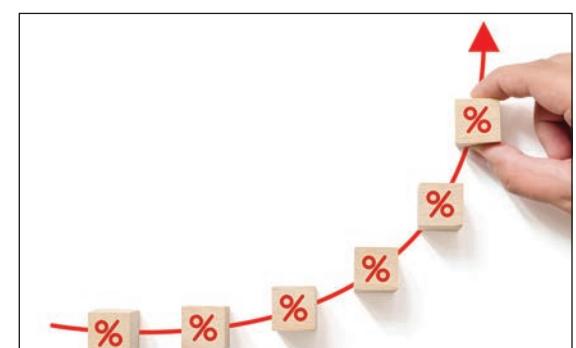
Better resale value



Flexibility



Peace of mind



Inflation cover



Transferable to second owners



Kia Genuine Parts



Pan India coverage & validity



Online sales available in My Kia App

# Extended Warranty Prices (ICE models).

Model	Vehicle Age from Date of Delivery (Months)	4 <sup>th</sup> Year/100K Km	4 <sup>th</sup> Year/Unlimited Km	4 <sup>th</sup> & 5 <sup>th</sup> Year/120K Km	4 <sup>th</sup> & 5 <sup>th</sup> Year/Unlimited Km	5 <sup>th</sup> Year/120K Km	5 <sup>th</sup> Year/Unlimited Km	4 <sup>th</sup> - 7 <sup>th</sup> Year/160K Km	6 <sup>th</sup> & 7 <sup>th</sup> Year/160K Km
Seltos - Petrol	0-3	₹ 12 141	₹ 14 839	₹ 16 188	₹ 20 235	-	-	₹ 57 063	-
	4-12	₹ 13 355	₹ 16 323	₹ 17 807	₹ 22 259	-	-	₹ 62 769	-
	13-24	₹ 15 783	₹ 19 291	₹ 21 044	₹ 26 306	-	-	₹ 62 769	-
	25-34	₹ 16 390	₹ 20 033	₹ 21 854	₹ 27 317	-	-	₹ 62 769	-
	35-46	-	-	-	-	₹ 12 627	₹ 15 783	-	-
	47-58	-	-	-	-	-	-	-	₹ 38 851
Sonet - Petrol	0-3	₹ 10 053	₹ 12 287	₹ 13 404	₹ 16 755	-	-	₹ 47 249	-
	4-12	₹ 11 058	₹ 13 516	₹ 14 744	₹ 18 431	-	-	₹ 51 974	-
	13-24	₹ 13 069	₹ 15 973	₹ 17 425	₹ 21 782	-	-	₹ 51 974	-
	25-34	₹ 13 572	₹ 16 587	₹ 18 095	₹ 22 619	-	-	₹ 51 974	-
	35-46	-	-	-	-	₹ 10 455	₹ 13 069	-	-
	47-58	-	-	-	-	-	-	-	₹ 32 170
Seltos - Diesel	0-3	₹ 13 491	₹ 16 489	₹ 17 988	₹ 22 485	-	-	₹ 68 130	-
	4-12	₹ 14 840	₹ 18 138	₹ 19 787	₹ 24 734	-	-	₹ 74 943	-
	13-24	₹ 17 538	₹ 21 436	₹ 23 384	₹ 29 231	-	-	₹ 74 943	-
	25-34	₹ 18 213	₹ 22 260	₹ 24 284	₹ 30 355	-	-	₹ 74 943	-
	35-46	-	-	-	-	₹ 14 031	₹ 17 538	-	-
	47-58	-	-	-	-	-	-	-	₹ 47 893
Sonet - Diesel	0-3	₹ 10 206	₹ 12 474	₹ 13 608	₹ 17 010	-	-	₹ 51 540	-
	4-12	₹ 11 227	₹ 13 721	₹ 14 969	₹ 18 711	-	-	₹ 56 694	-
	13-24	₹ 13 268	₹ 16 216	₹ 17 690	₹ 22 113	-	-	₹ 56 694	-
	25-34	₹ 13 778	₹ 16 840	₹ 18 371	₹ 22 964	-	-	₹ 56 694	-
	35-36	-	-	-	-	₹ 10 614	₹ 13 268	-	-
	47-58	-	-	-	-	-	-	-	₹ 36 231
New Carnival	0-3	₹ 58 500	₹ 71 500	₹ 78 000	₹ 97 500	-	-	-	-
	4-12	₹ 64 350	₹ 78 650	₹ 85 800	₹ 1 07 250	-	-	-	-
	13-24	₹ 76 050	₹ 92 950	₹ 1 01 400	₹ 1 26 750	-	-	-	-
	25-34	₹ 78 975	₹ 96 525	₹ 1 05 300	₹ 1 31 625	-	-	-	-
	35-46	-	-	-	-	₹ 60 840	₹ 76 050	-	-
Old Carnival	35-46	-	-	-	-	₹ 32 760	₹ 40 950	-	-
Syros - Petrol	0-3	₹ 11 636	₹ 14 222	₹ 15 515	₹ 19 394	-	-	₹ 54 691	-
	4-12	₹ 12 800	₹ 15 645	₹ 17 067	₹ 21 334	-	-	₹ 60 160	-
	13-24	₹ 15 127	₹ 18 489	₹ 20 170	₹ 25 212	-	-	₹ 60 160	-
	25-34	₹ 15 709	₹ 19 200	₹ 20 946	₹ 26 182	-	-	₹ 60 160	-
	35-46	-	-	-	-	₹ 12 102	₹ 15 127	-	-
	47-58	-	-	-	-	-	-	-	₹ 37 236
Syros - Diesel	0-3	₹ 12 930	₹ 15 804	₹ 17 241	₹ 21 551	-	-	₹ 65 300	-
	4-12	₹ 14 223	₹ 17 384	₹ 18 965	₹ 23 706	-	-	₹ 71 829	-
	13-24	₹ 16 809	₹ 20 545	₹ 22 413	₹ 28 016	-	-	₹ 71 829	-
	25-34	₹ 17 456	₹ 21 335	₹ 23 275	₹ 29 093	-	-	₹ 71 829	-
	35-46	-	-	-	-	₹ 13 448	₹ 16 809	-	-
	47-58	-	-	-	-	-	-	-	₹ 45 904

Above prices are before taxes, GST @18% will be additional.

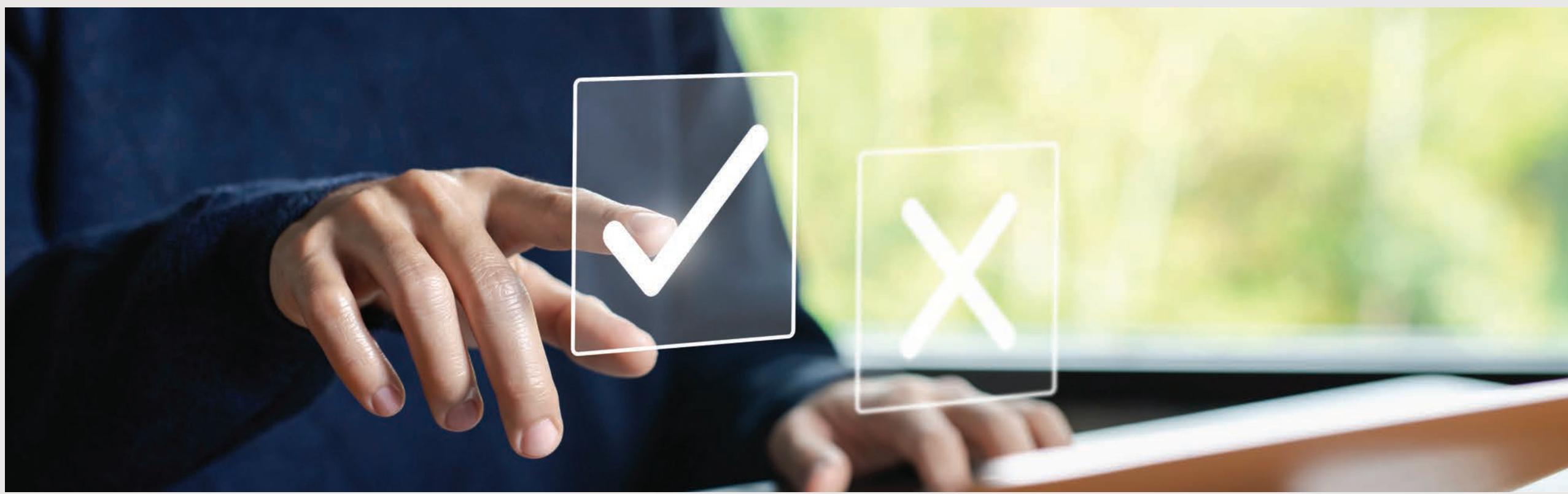
Responsive through our network & offerings

**Note:** The vehicle age mentioned above in months, are to be read in days as: 0-3 months (0 - 90 days); 4-12 months (91-365 days); 13-24 months (366 -730 days); 25-34 months (731 -1035 days); 35 - 46 months (1036 - 1400 days); 47 - 58 month (1401 - 1765 days).

The Extended Warranty purchase eligibility in slab (25-34 months) will be subjected to the following terms and conditions.

1. 100% PMS (Periodic Maintenance Service) adherence up to the time of EW purchase
2. No major accidental / flood damage to the car during its ownership (Kia India dealer evaluation discretion)
3. No unauthorized external fitments on the car
4. Vehicle kilometer less than 120K km

# Extended Warranty Coverage



## What is covered?

Except as provided in "What is not covered", if any defect confirmed by Kia India as mechanical and or electrical breakdown is found in the vehicle within the stipulated terms and conditions, Kia India dealer shall repair or, if required, replace any part found to be defective with a new part or an equivalent at no cost to the owner for parts or labour. Such defective parts, which have been replaced, will become the property of Kia India.



## What is not covered?

- Normal maintenance services
- Replacement of parts as a result of normal wear and tear rubber parts
- Leakage of A/C refrigerant
- Normal aging & deterioration
- Damage or failure resulting from abnormal use/improper maintenance/ tampering/negligence/ external factors/natural causes
- Extended warranty is not available on audio/ AV/ AVNT unit
- Extended warranty is not available on either imported or domestic batteries

For more details please visit [Kia.com](http://Kia.com) or your nearest authorized Kia Dealer

## Major High Value Parts Covered Under Extended Warranty\*

Parts		Estimated Minimum Repair Cost
Starter Assembly		₹ 7 000 +
Brake Booster		₹ 3 000 +
Electronic Control Module (ECM)		₹ 1 00 000 +
Compressor		₹ 20 000 +
Engine Assembly		₹ 2 00 000 +
Injector (gasoline)		₹ 40 000 +
Turbocharger		₹ 40 000 +
Transmission Assembly		₹ 4 50 000 +
Headlamp		₹ 40 000 +

\*The listed expenses are approximate replacement cost with reference to Seltos (petrol). Actual repair costs may vary depending on the model, variant, and nature of the repair.

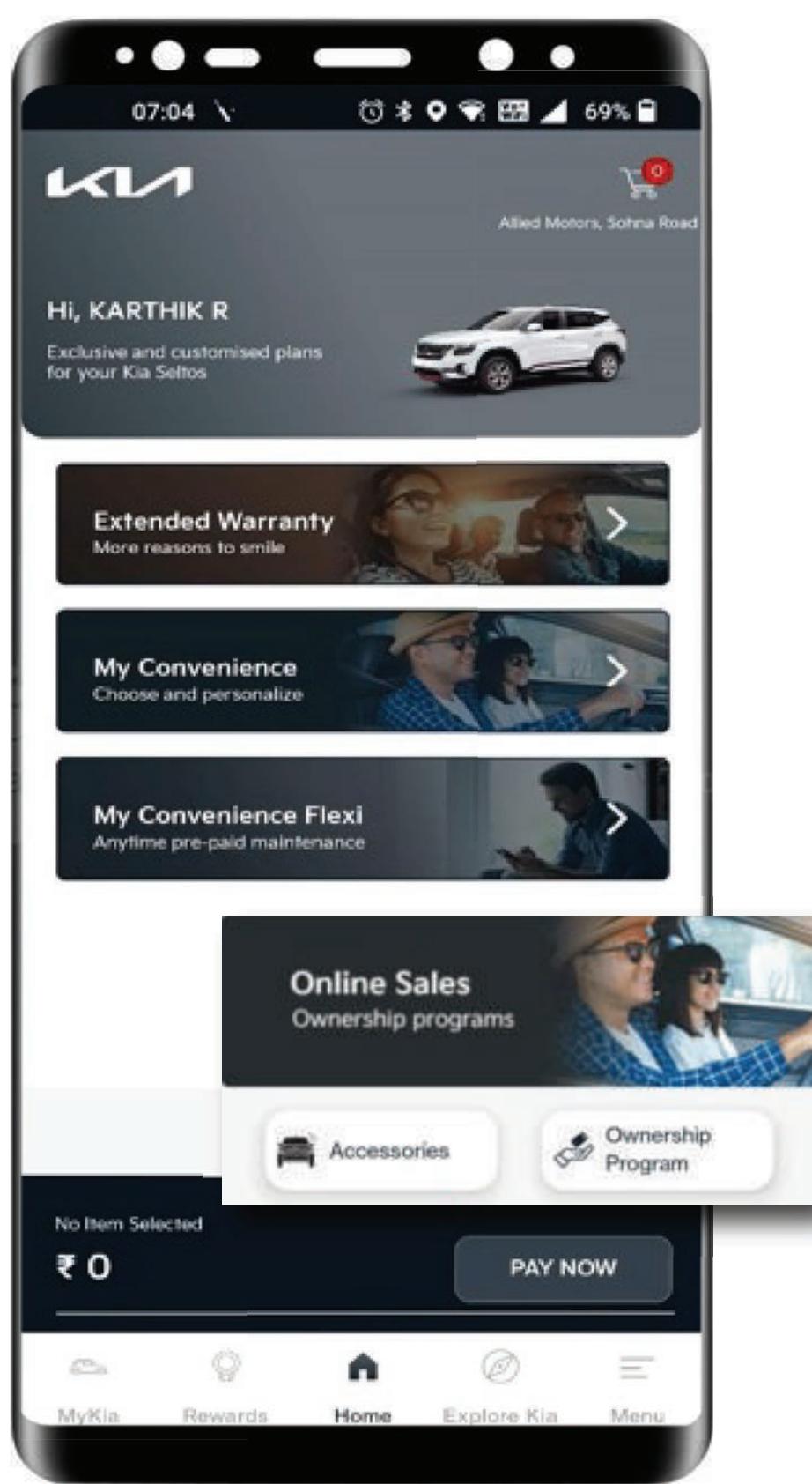
# How to Purchase Kia Extended Warranty?

## 1. Offline Mode (through Kia dealers)



- Step 1: Visit any Kia dealer
- Step 2: Choose your package
- Step 3: Make payment
- Step 4: Collect the certificate and invoice copy

## 2. Online Mode (through MyKia App)



- Step 1: Open MyKia App
- Step 2: Go to 'Ownership Program' tab
- Step 3: Select the dealer
- Step 4: Click on the Extended Warranty tab & choose the package
- Step 5: Click on 'Add to Cart'
- Step 6: Open cart and review the package selected
- Step 7: Accept terms and conditions for the transaction
- Step 8: Input a one time password (OTP) and complete the transaction
- Step 9: Download the certificate and invoice copy from 'My Dashboard'



Scan to download the MyKia App

Online purchase available for 4<sup>th</sup> & 5<sup>th</sup> year options

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# Frequently Asked Questions (FAQs)

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## **Q1. Is it mandatory to buy Extended Warranty?**

A: It is not mandatory to buy Extended Warranty. The decision is as per personal driving needs and requirements.

## **Q2. Why should I buy Extended Warranty if it is not mandatory?**

A: Extended Warranty protects against unexpected expenses related to mechanical and electrical failures (under normal use) and maintenance (subject to terms and conditions).

## **Q3. When can I purchase the Extended Warranty?**

A: Kia Extended Warranty can be purchased any time before 34 months from the date of vehicle delivery.

## **Q4. What is the coverage under Kia Extended Warranty?**

A: Kia Extended Warranty has coverage up to the 7<sup>th</sup> year of vehicle ownership. Customers have the option to choose from 8 options available:

Option 1 : 4<sup>th</sup> Year or 100K Km

Option 2 : 4<sup>th</sup> Year or Unlimited Km

Option 3 : 4<sup>th</sup> & 5<sup>th</sup> Year or 120K Km

Option 4 : 4<sup>th</sup> & 5<sup>th</sup> Year or Unlimited Km

Option 5 : 5<sup>th</sup> Year 120K Km (only for customers who have 4<sup>th</sup> Year EW)

Option 6 : 5<sup>th</sup> Year Unlimited Km (only for customers who have 4<sup>th</sup> Year EW)

Option 7 : 4<sup>th</sup> - 7<sup>th</sup> Year or 160K Km

Option 8 : 6<sup>th</sup> & 7<sup>th</sup> Year or 160K Km (only for customers who have 4<sup>th</sup> & 5<sup>th</sup> Year EW or 5<sup>th</sup> Year EW)

## **Q5. I have purchased the Extended Warranty in Delhi and moved to Bangalore, will my package be eligible in Bangalore?**

A: Kia Extended Warranty has Pan India coverage and validity.

## **Q6. Can I cancel the Extended Warranty Program?**

A: No, once purchased, Extended Warranty cannot be cancelled.

# Frequently Asked Questions (FAQs)

## **Q7. Is Extended Warranty applicable on Taxi/ Fleet?**

A: No. Kia Extended Warranty is not applicable on Taxi/ Fleet/ commercial usage cars.

## **Q8. I purchased Extended Warranty but sold my car to another person. Is the Extended Warranty still valid?**

A: Yes. Kia Extended Warranty is transferable to subsequent owners of the vehicle for the remaining warranty period.

## **Q9. If I purchase Extended Warranty online through MyKia App, how will I know if the purchase is done successfully?**

A: On successful transaction, you'll receive the confirmation on your MyKia App and the invoice & certificate can be downloaded from MyKia Dashboard ownership section.

## **Q10. When will my Extended Warranty be active if I purchase it online?**

A: Your Extended Warranty will be active immediately after a successful transaction.

## **Q11. I need more details about the Extended Warranty Program, how can I do so?**

A: For more details about Kia Extended Warranty, please contact your nearest Kia Dealer or visit [www.kia.com/in/service/kia-owners/extended-warranty.html](http://www.kia.com/in/service/kia-owners/extended-warranty.html)

### **Terms & Conditions**

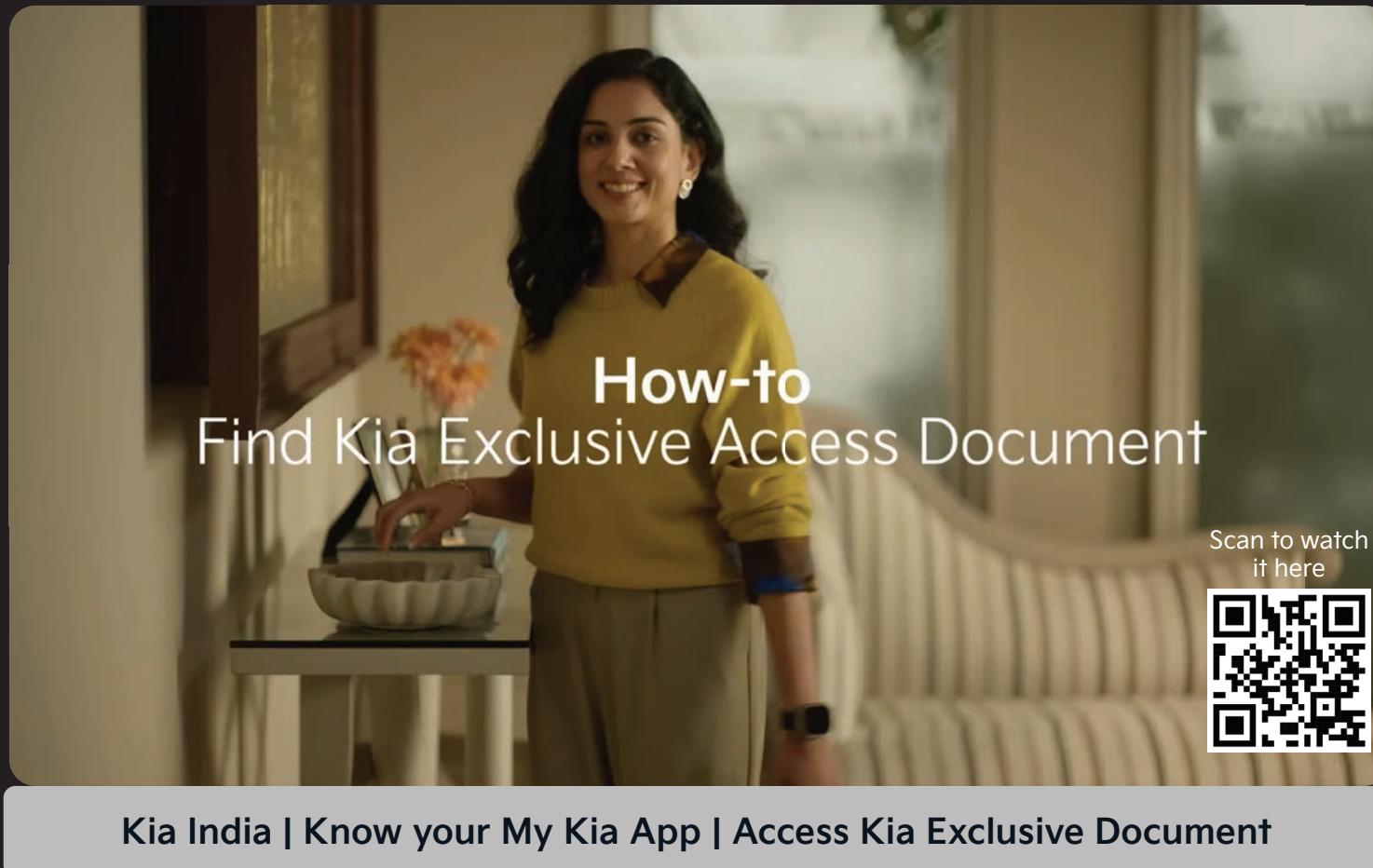
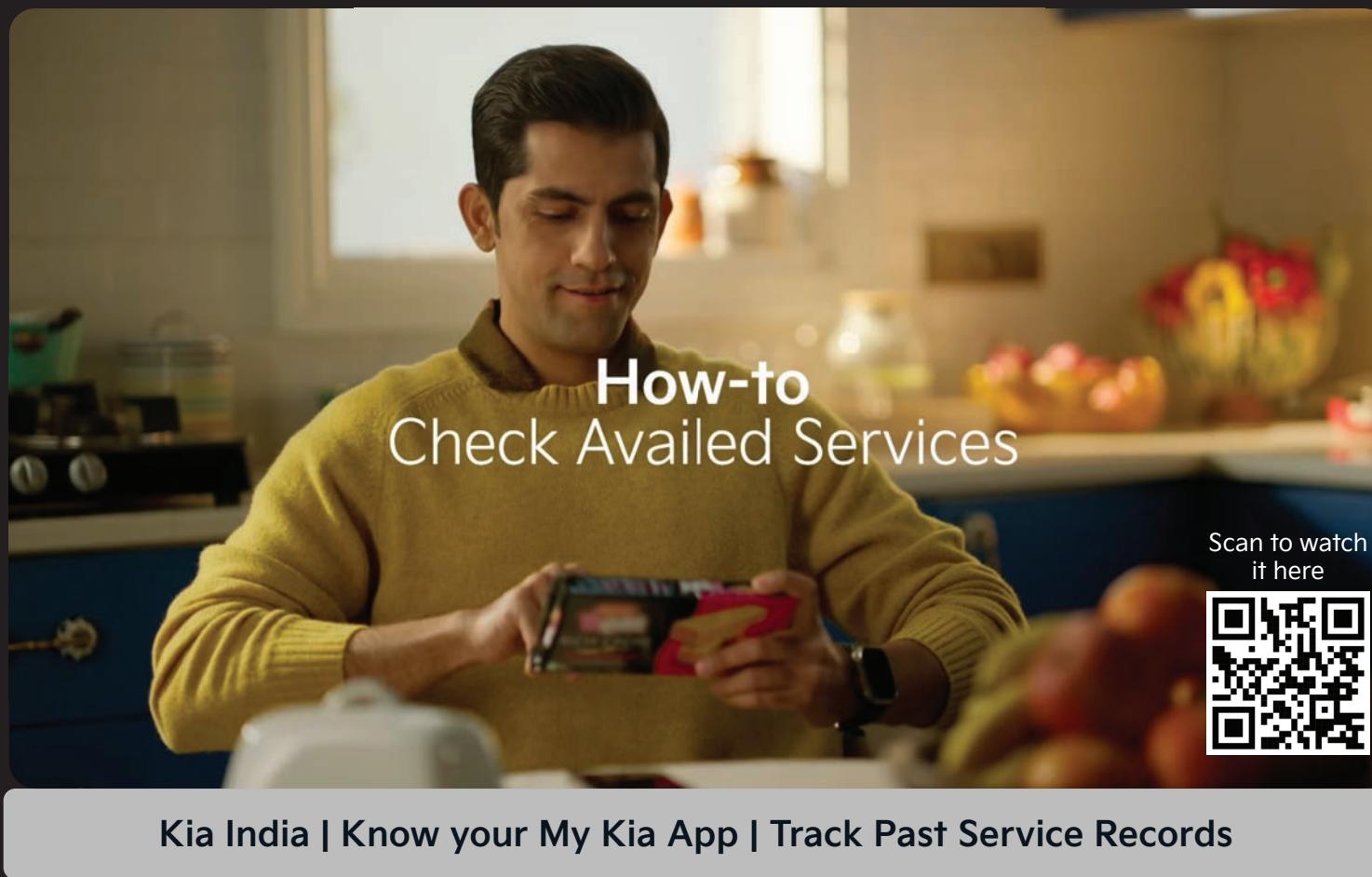
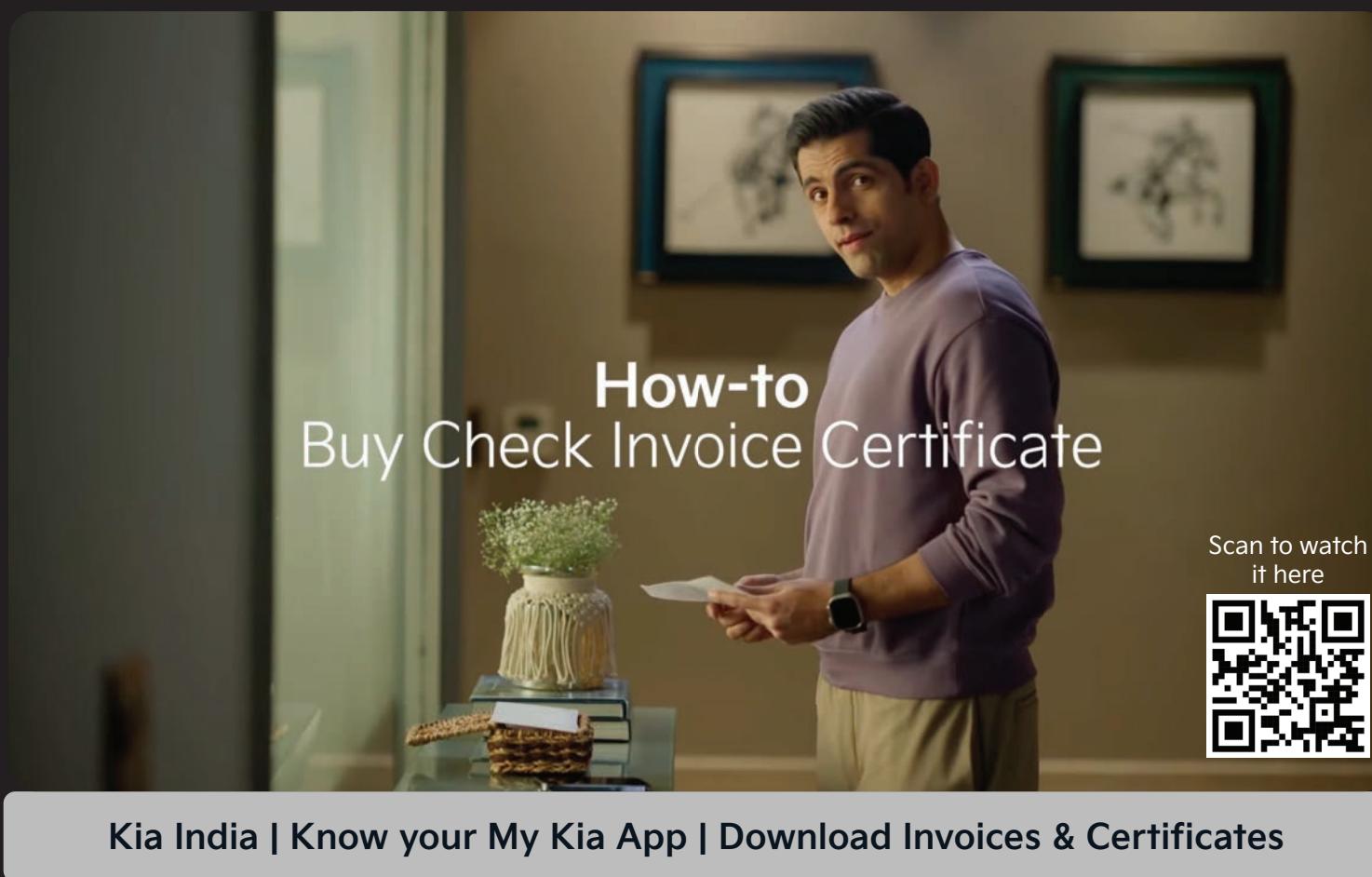
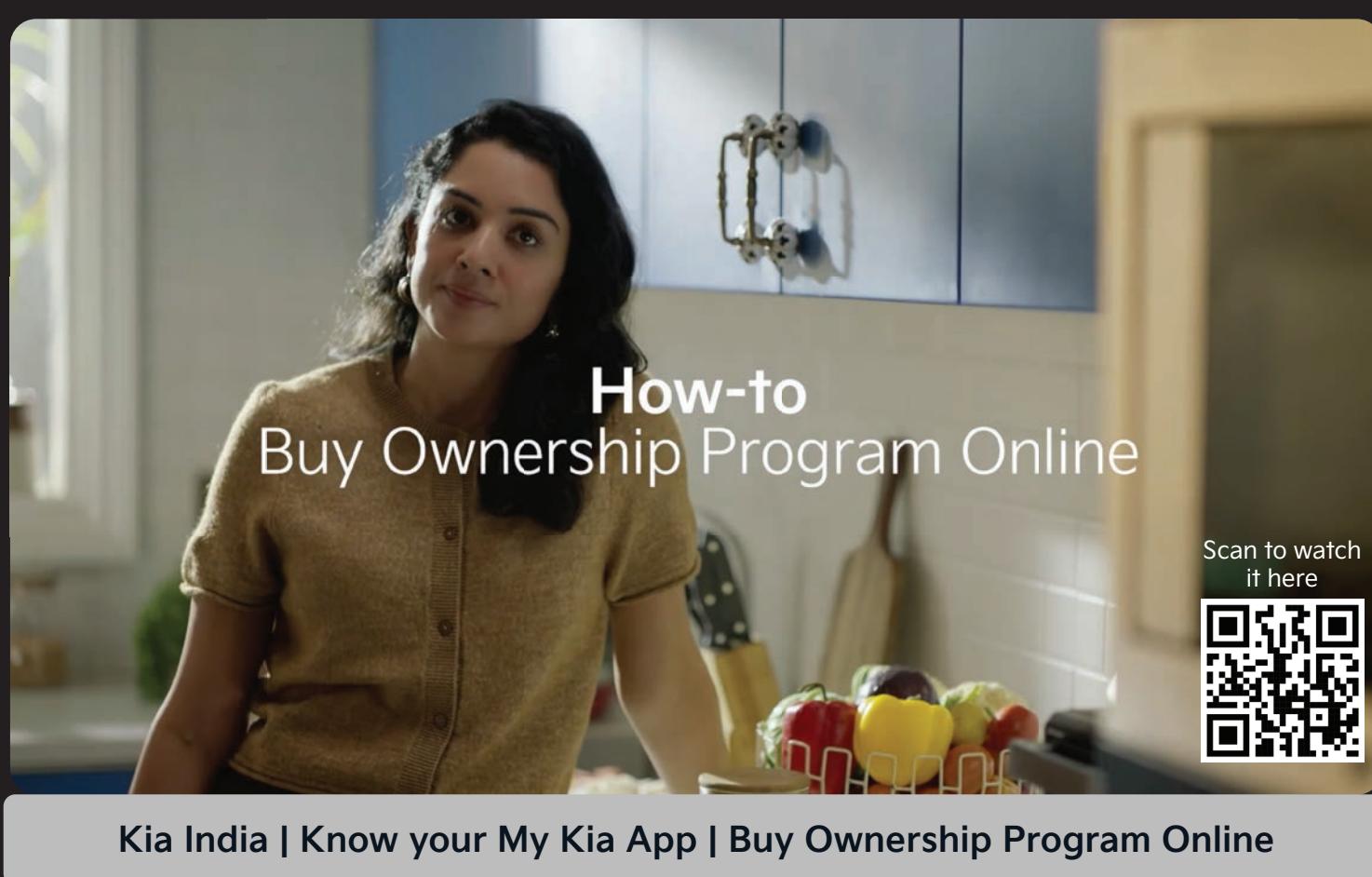
Kia Extended Warranty shall commence from the date of expiry of the original warranty period mentioned in the Owner's Manual of the new vehicle and would be in its continuity as per the package selected by the customer.

All terms, conditions & limitations related to Kia Extended Warranty Coverage and Owner's responsibility can be found by scanning the QR Code or by visiting the below link:  
[www.kia.com/in/service/kia-owners/extended-warranty.html](http://www.kia.com/in/service/kia-owners/extended-warranty.html)



# 'How To' Videos

Available on Kia.com and Kia India YouTube Channel



How To

Watch Playlist



**744**

Consumer  
Touchpoints

**329**

Cities  
Covered

**475**

Service  
Points



**Wherever you go,  
we stay with you.**

[www.kia.com](http://www.kia.com)

**Kia Care**



1800 108 5000

kiacare@kiaindia.net

For more information, visit our dealership or contact:

1800 108 5000 |  093195 91407 | [www.kia.com](http://www.kia.com) | [kiacare@kiaindia.net](mailto:kiacare@kiaindia.net)

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