

My Convenience Plus

An industry first* ownership program offering benefits like never before.



Movement that inspires



KIA Service

Connected • Adaptive • Responsive • Engage

*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

Service

Connected • Adaptive • Responsive • Engage

Connected through digital services



MyKia App



Kia Digital
Owner's Manual

Adaptive to your specific needs



Scratch Care



My Convenience Plus

Responsive through our network & offerings



Kia Call Centre and RSA



Kia Mobile Workshop

Engage for a better future



Advance Pick-up and Drop



EV Service Readiness

My Convenience Plus

An industry first* ownership program offering benefits like never before.

Choose your program as per your requirement



My Kia



My Needs



My Program

My Convenience Plus



Program USPs



Pan India coverage and validity



Uniform price across network



Comprehensive coverage

Includes all of the above as per recommended PMS schedule

Other Benefits

- Upfront **Value Benefit** basis the chosen package
- **Complimentary** wheel alignment, balancing and tyre rotation once a year
- **Cost Protection** from inflation

*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

Options Available

Based on their requirements, customers can choose from the available two packages:

Premium

4 years of comprehensive coverage

 Maintenance coverage	4 years/40 000 kms [^]
 Warranty	3 years standard + 1 year EW*
 Rodside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 31 108
 Diesel price	₹ 35 552

Luxury

5 Years of comprehensive coverage

 Maintenance coverage	5 years/50 000 kms [^]
 Warranty	3 years standard + 2 years EW**
 Rodside assistance	3 years standard + 2 years***
 Gasoline price	₹ 44 440
 Diesel price	₹ 49 995

Additional **10% discount** for other car care services during program tenure

[^]Periodic maintenance services as scheduled in owners manual.

*Coverage upto 4 years/1 00 000 kms.

**Coverage upto 5 years/1 20 000 kms.

***5 year luxury package includes tyre alloy protection in the initial year.

Premium Package Coverage

Example: Premium **4 years** comprehensive package coverage

Item*	1K kms	10K kms	20K kms	30K kms	40K kms
 Genuine Parts	No replacement	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓
Extended Warranty	Coverage up to 4 years/1 00 000 kms*				
Roadside Assistance	Coverage up to 4 years (if RSA opted while purchasing)				

Complimentary Services					
Wheel Alignment	—	✓	✓	✓	✓
Wheel Balancing	—	✓	✓	✓	✓
Tyre Rotation	—	✓	✓	✓	✓

*whichever comes earlier

Genuine parts like oil filter, air filter, ac filter, etc.
Oil like engine oil & brake oil.

Luxury Package Coverage

Example: Premium **5 years** comprehensive package coverage

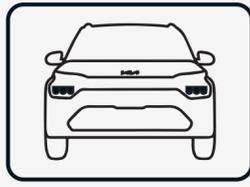
Item*	1K kms	10K kms	20K kms	30K kms	40K kms	50K kms
 Genuine Parts	No replacement	✓	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓	✓
Extended Warranty	Coverage up to 5 years/1 20 000 kms*					
Roadside Assistance	Coverage up to 5 years					

Complimentary Services						
Wheel Alignment	—	✓	✓	✓	✓	✓
Wheel Balancing	—	✓	✓	✓	✓	✓
Tyre Rotation	—	✓	✓	✓	✓	✓

*whichever comes earlier

Tyre alloy protection in the initial year.
Genuine parts like oil filter, air filter, ac filter etc.
Oil like engine oil & brake oil.

How to Avail My Convenience



Step 1

My Convenience Plus can be availed within
first 15 days of purchase of the vehicle



Step 2

Choose your package



Step 3

Share OTP (One Time Password)
to finalise the package



Step 4

Make payment



Step 5

Collect certificate and invoice copies



Step 6

Avail services and monitor your remaining services

Customer Benefits

Program USPs



Pan India coverage and validity

No matter where you are, our coverage protects your car at every step



Uniform price across network

Enhance your ownership experience with the assurance of standard pricing



Comprehensive coverage

This feature ensures that there are no loose ends in your coverage and includes extended warranty, roadside assistance and prepaid maintenance



Peace of mind

Price protection (no price hike impact) during the program



Savings

Package entitles you for price hike protection, upfront savings and other complimentary services



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| FAQ's

Q1. Is it mandatory to buy My Convenience Plus program?

A: It is not mandatory to buy My Convenience program. The decision to buy is as per personal driving needs and requirements.

Q2. Why should I buy My Convenience Plus program if it is not mandatory?

A: My Convenience Plus package provides not only comprehensive coverage, but also includes price hike protection, upfront savings and benefits of complimentary services.

Q3. What is My Convenience Plus?

A: My Convenience Plus program is a comprehensive maintenance program only applicable for Carens which gives coverage of Maintenance + Extended Warranty + Roadside Assistance as per the package chosen.

Premium (4 years of comprehensive coverage):

- **Maintenance Coverage:** Periodic maintenance services up to 4 years/40 000 kms as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 1 year of extended warranty (coverage up to 4 years/1 00 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + option of extending by 1 year

Luxury (5 years of comprehensive coverage):

- **Maintenance Coverage:** Periodic maintenance services up to 5 year/50 000 kms as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 2 years of extended warranty (Coverage up to 5 years/1 20 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + 2 years (Including type alloy protection in the initial year)

Q4. How can I track and monitor my services?

A: The invoice copy of My Convenience Plus has a matrix at the back side, which gives insights into services availed and remaining in the program.

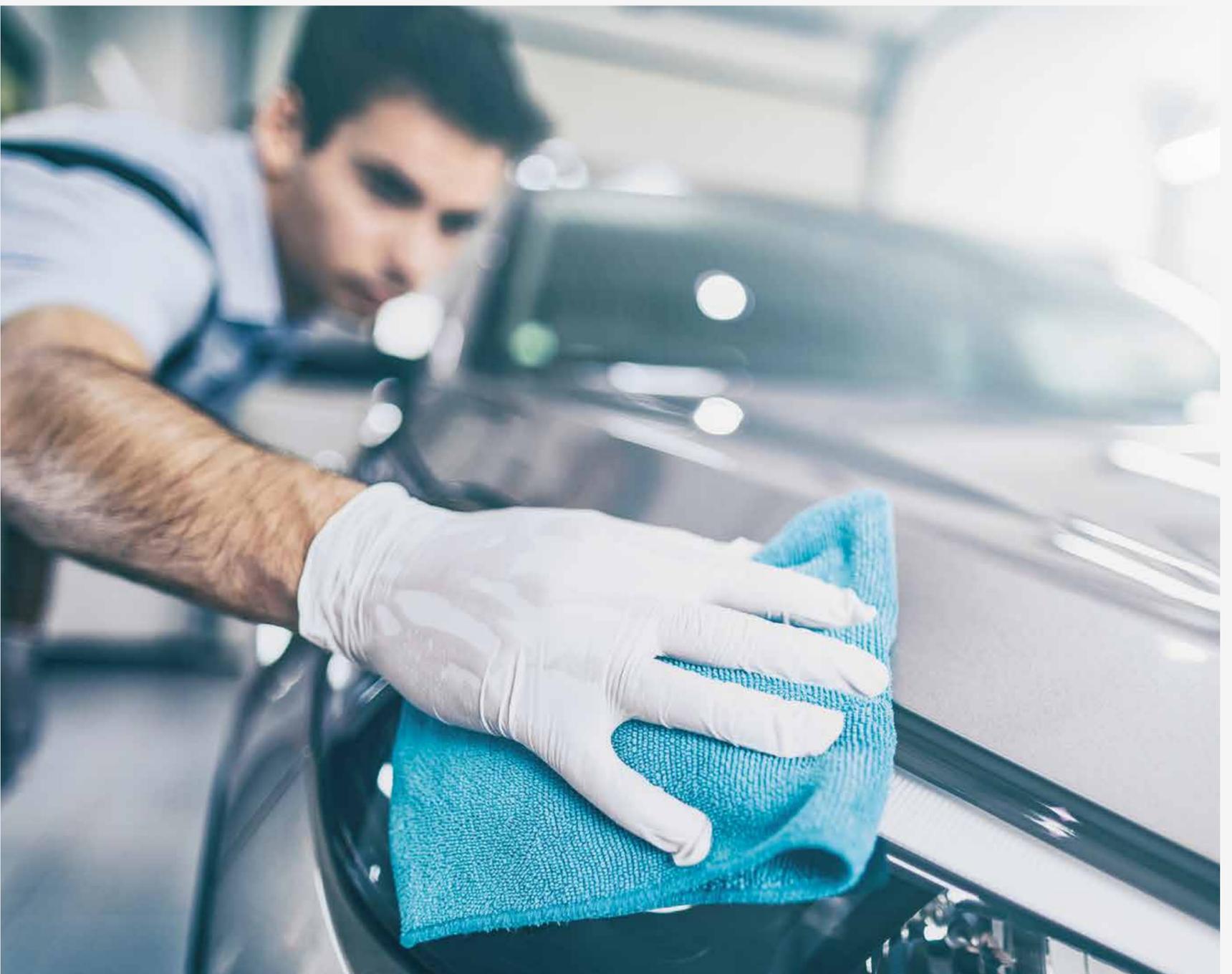
Q5. I have purchased package in Delhi and moved to Bangalore, will my package be eligible in Bangalore?

A: My Convenience Plus has pan India coverage and validity.

Q6. Can I cancel the My Convenience Plus program?

A: No, there is no option for cancelling the program.

*For more information please visit your nearest Kia dealership



Add convenience to your drive

My Convenience Plus program is a comprehensive maintenance program designed to provide coverage of Pre-paid Maintenance, Extended Warranty, Roadside Assistance as per the package chosen by the consumer. It is one of its kind, industry-first ownership program with benefits like never before.



350

Consumer
Touchpoints

200

City
Coverage

242

Service
Points



**Wherever you go, we
stay with you.**



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Kia Care



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