



## Prepaid Servicing for Electric Vehicles-Terms and Conditions

These Terms and Conditions govern the operation of the program at authorised Kia dealers and are effective from 1 April 2021.

1. For electric battery powered vehicles, the program provides an option to pre-purchase 3, 5 or 7 15,000km interval standard scheduled services.

Eligible standard scheduled services are set out in paragraph 12.

2. The prepaid price for each eligible standard scheduled service under the program covers the cost (including GST) of:

- labour;
- genuine parts (listed in the specific Kia service schedule in the Owner's Manual)
- Fluids; and
- sundries,

3. The program applies only to the standard scheduled maintenance services as set out in the applicable Owner's Manual. The program does not cover the cost of any of the following:

- Additional maintenance or repair for wear and tear to items including, but not limited to, tyres, brake pads, and bulbs;
- Fluid top ups or other items required between scheduled services;
- Items that require replacement or repair due to excess wear and tear, misuse or a lack of maintenance as described in the Owner's Manual;
- Supplementary maintenance services (which will vary depending on the use of the vehicle) such as the conditions listed in the "Maintenance Under Severe Usage Conditions" in your Owner's Manual; and
- Additional maintenance and repairs that may be recommended by your authorised participating Kia dealer to suit your particular driving conditions.

Your Kia dealer will advise if any additional items require attention prior to the works being undertaken. Your consent will be requested before your authorised Kia dealer completes those additional works.

4. The program is assigned to the vehicle and not the owner. The program scheduled maintenance servicing is transferable to subsequent owners but cannot be transferred to another vehicle. In any circumstance where the vehicle has been rendered no longer drivable prior to the expiry of the prepaid service plan, no credit of the remaining value of the unused plan will be provided. Once purchased no refunds will be issued for unused services or vehicle sale/owner transfer.
5. The program applies from the Manufacturer's Warranty Start Date (as defined under the heading Definitions contained within the Service and Warranty Manual). Service due dates are taken from the Manufacturer's Warranty Start Date. The prepaid Service pricing available in this program is only available if purchased at the time of the purchase of the vehicle. The program is only applicable to vehicles imported and distributed by Kia Australia Pty Ltd and sold through authorised participating Kia dealers.
6. Servicing under the program can be carried out and is available only at an authorised participating Kia dealer Australia wide.
7. Servicing conducted under the program must be carried out in accordance with the manufacturer's time and kilometre (whichever occurs first) scheduled maintenance requirements set out in the Owner's Manual.
8. You cannot claim both a specified distance service and the corresponding time period service separately.
9. If any scheduled maintenance service is missed, when your vehicle is presented for its next scheduled maintenance service additional costs may apply, in addition to the prepaid price for that particular service.
10. The Roadside Assistance package will be available for the term of the prepaid package purchased (up to a maximum of 8 years from the Manufacturer's Warranty Start Date) and renewed for the term of 12 months upon each service completed under the prepaid program.
11. Subject to paragraph 12, these Terms and Conditions may be amended from time to time. Amendments will be published on the Kia website and will take effect immediately on publication.
12. Eligible standard scheduled services

The scheduled maintenance services eligible for electric battery powered vehicles under the prepaid service program are:

- Twelve (12) months / fifteen thousand (15,000) kilometre service
- Twenty four (24) months / thirty thousand (30,000) kilometre service
- Thirty six (36) months / forty five thousand (45,000) kilometre service
- Forty eight (48) months / sixty thousand (60,000) kilometre service
- Sixty (60) months / seventy five thousand (75,000) kilometre service
- Seventy two (72) months / ninety thousand (90,000) kilometre service
- Eighty four (84) months / one hundred and five thousand (105,000) kilometre service

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