



Complimentary First Service - Terms and Conditions

These Terms and Conditions govern the operation of the program at authorised Kia Dealers and are effective from 19 June 2023.

1. Kia offers all new vehicle owners a Complimentary First Service free of charge with an authorised Kia Dealer at 3 months from the delivery date of the vehicle, or 3,000km, whichever occurs first.
2. The Complimentary First Service must be claimed:
 - Within 4 months of the vehicle's delivery date for Petrol Turbo powered vehicles with a 12 month / 10,000 km service interval; or
 - Within 6 months of the vehicle's delivery date for vehicles with a 12 month / 15,000 km service interval.
3. Under the Complimentary First Service, your authorised Kia Dealer will perform the following services free of charge:
 - Check oil and fluid levels
 - Check tyre pressure and condition
 - Check operation of all lights
 - Check accessory drive belt tension
 - Visually inspect engine and driveline
 - Inspect electronic systems with a Kia Diagnostic Scan Tool
 - Inspect intercooler hoses & pipes (Petrol Turbo powered vehicles)
 - Inspect underbody and suspension
 - Check for any outstanding campaigns on KIA Global Warranty Management System (GWMS)
 - Roadtest and check steering operation
 - Roadtest and check brake operation
4. The Complimentary First Service does not cover the cost of any of the following:
 - additional maintenance or repair for wear and tear to items including, but not limited to, tyres, brake pads, bulbs and drive belts;
 - fluid top ups or other items required between scheduled services, including engine oil and filter changes;
 - items that require replacement or repair due to excess wear and tear, misuse or a lack of maintenance as described in the Owner's Manual;



- supplementary maintenance services (which will vary depending on the use of the vehicle) such as the conditions listed in the “Maintenance Under Severe Usage Conditions” in your Owner’s Manual.
5. The Complimentary First Service program is assigned to the vehicle and not the owner. The Complimentary First Service program is transferable to subsequent owners but cannot be transferred to another vehicle.
 6. The Complimentary First Service can be carried out, and is available only, at an authorised participating Kia Dealer Australia wide.
 7. These Terms and Conditions may be amended from time to time. Amendments will be published on the Kia website and will take effect immediately on publication.