



Guarantees and Warranties

Genuine parts always come with extended warranties.
Kia genuine parts come with a 1-year or 20,000 km (whichever comes first) warranty, unlike non-genuine parts.

All Kia vehicles come with a 5-year unlimited mileage factory warranty, as well as a 2-year or 40,000 km (whichever comes first) warranty on their genuine parts replacement.

It is strongly advised that you always bring your vehicle to qualified specialist workshops such as Cycle & Carriage for servicing at recommended service intervals – every 6 months or 10,000 km, whichever comes first. We use Shell Helix Ultra 5W-30/5W-40 fully synthetic engine oil with PurePlus Technology.

With complete service history records, this also gives you peace of mind that your Cycle & Carriage 10-year engine warranty will never be compromised.

10
YEAR
ENGINE
WARRANTY

We care for you the same way we care for our family. Experience the Cycle & Carriage Kia Service spirit as we welcome you at our Kia Service Centres. Rest assured that your car will be in the best of hands with our professionally trained service personnel who use only latest recommended diagnostic tools and genuine parts. There is no doubt that we provide you with only the best, so that you will enjoy peace of mind.

"Family-like Care"

KIA | Service



CYCLE & CARRIAGE

WE DRIVE FIRST CLASS

Customer Service Centres

CENTRAL

241 Alexandra Road S(159931)
Tel: 6427 8800

WEST

209 Pandan Gardens S(609339)
Tel: 6568 4555

EAST

330 Ubi Road 3 S(408650)
Tel: 6746 1000

Body & Paint Centre

209 Pandan Gardens,
Cycle & Carriage Auto Hub S(609339)
Tel: 6568 4501

Customer Assistance Centre

239 Alexandra Road S(159930)
Tel: 6471 9111

Email: CustomerAssistanceCentre@cyclecarriage.com.sg

For 24-hour On-The-Road Assistance, just dial 6475 9500.

For more information on after-sales services and hassle-free booking, please log on to www.aftersales.cyclecarriage.com.sg

Kia Care Lite Service Plan



The Power to Surprise

Printed in March 2018

Kia Care Lite Service Plan (For cars after warranty)

The 18-month Kia Care Lite Service Plan is exclusively designed to give you lasting peace of mind and affordability. Offering 3 service visits (Lubrication - Service A) in 18 months, this service plan provides great value and genuine parts and latest recommended diagnostic tools.

With this plan, you will enjoy the following exclusive benefits:

- 20% savings on servicing cost
- 20% discount on additional Kia parts purchase^^
- Complimentary 24-hour On-the-Road Assistance^

Model	Service Menu Price - 3x Lubrication (Service A)	18-month Kia Care Lite Service Plan Price
Picanto	\$513	\$410
Rio	\$531 - \$576	\$424 - \$460
Cerato	\$543 - \$624	\$434 - \$499
Cerato Forte/Forte Koup	\$543 - \$660	\$434 - \$528
Cerato Koup T-GDI/Forte K3	\$543 - \$645	\$434 - \$516
Soul	\$543	\$434
Niro	\$567	\$453
Magentis	\$660	\$528
Optima K5	\$651 - \$720	\$520 - \$576
Stinger	\$987 - \$1080	\$789 - \$864
Carnival	\$801	\$640
Carens (Petrol)	\$678 - \$684	\$542 - \$547
Carens (Diesel)	\$999	\$799
Sportage (Petrol)	\$651 - \$660	\$520 - \$528
Sportage (Diesel)	\$1,374	\$1,099
Sorento (Petrol)	\$720 - \$804	\$576 - \$643
Sorento (Diesel)	\$1,167 - \$1,215	\$933 - \$972

Prices shown are inclusive of 7% GST and are subject to change without prior notice. Terms and conditions apply.
You can also enjoy 0% instalment payment plan (12 months) for payments \$500 & above.

IMPORTANT

Service must be done in accordance to Cycle & Carriage recommended scheduled service interval. Other repairs and replacements not included in the plan will be charged separately.

Note:
^Only breakdown attendance fee and towing charges (within Singapore) are covered. Not including tyre change and accident cases. All other fees and charges incurred are payable by customer.
^^Valid only for replacement of parts at Kia Customer Service Centres. Prices subject to change without prior notice. Discount privileges not in conjunction with other promotions.

The 18-month Kia Care Lite Service Plan comprises 3 scheduled servicing visits (3 Lubrication Services) at 6-month/10,000 km intervals, whichever comes first.

- Lubrication (Service A): 1,000/10,000/30,000/50,000/70,000/90,000/110,000/130,000/150,000/170,000/190,000 km

LUBRICANT/FLUID REPLACEMENT

Shell Helix Ultra 5W-30/5W-40 Fully Synthetic Engine Oil with PurePlus Technology

PARTS REPLACEMENT

Engine Oil Filter

Drain Plug Washer

INSPECT & TOP-UP/ADJUSTMENT

Transmission (Condition/Fluid Level)

Brake Fluid (Condition/Fluid Level)

Coolant Reservoir (Condition/Fluid Level)

Power Steering (Condition/Fluid Level)*

Tyre Condition & Pressure

Vehicle Battery & Electrolyte Level

Cooling System & Hoses

Drive Belt

Operation of Horn

All Vehicle Lightings

All Engine & Transmission Mountings Condition

Windshield Washer & Wiper Operation (Front/Rear)

Fuel Tank, Hoses & Pipe Lines for Leak

Front & Rear Brake Pads/Shoes Thickness

Electronic System Check using Kia Diagnostic System (KDS)

Reset Maintenance Indicator*

Exhaust System

Drive Axle Boots & CV Joints

Check for any Oil/Fluid Leaks

Hybrid System*

Lubrication (Service A)

*If applicable

Note: There may be additional jobs, not listed in the above scope, that are required or recommended, depending on the vehicle's condition. Separate charges will apply.

TERMS & CONDITIONS

KIA CARE LITE SERVICE PLAN (For cars after warranty)

General Terms and Conditions

- The Cycle & Carriage Kia Care Lite 18-month/30,000 km Service Plan and accompanied benefits and privileges shall be valid for a period of eighteen (18) months or 30,000 km in mileage, whichever comes first, effective from the date of first utilisation of the Kia Care Lite Service Plan for any Kia vehicles provided that:
 - The Kia vehicle was purchased from Cycle & Carriage Kia Pte Ltd ("Cycle & Carriage") or Cycle & Carriage Fulco Motor Dealer Pte Ltd
 - Cycle & Carriage has received full payment for the Kia Care Lite Service plan purchased for the vehicle
 - The Kia vehicle's original manufacturer's warranty coverage ("Warranty Period") had expired prior to the purchase of the Kia Care Lite Service Plan.
- The service scope of Kia Care Lite Service Plan shall only cover three (3) Lubrication Service, excluding optional items, in accordance with Cycle & Carriage Kia Service Menu.
- Any payment received for Kia Care Lite Service Plan is only refundable or transferable in the event of a change in vehicle ownership or the vehicle is deregistered. The amount refunded will be based on the remaining unutilised service visits (not including GST). Any amount paid using service credits for Kia Care Lite Service Plan is strictly non-refundable. The Kia Care Lite Service Plan shall not under any circumstances whatsoever, be transferable from one vehicle to another. A nominal administrative fee will be charged to process the refund request.
- The prices for the Kia Care Lite Service Plan shall only cover the service and maintenance work under the Kia Care Lite Service Plan (as amended from time to time) and the cost and charges incurred for any replacement parts or additional service or repair work performed on the vehicles shall be charged to and payable by the customer separately.
- All services and maintenance works to be performed by Cycle & Carriage under the Kia Care Lite Service Plan shall be in accordance to the manufacturer's requirements, specifications and schedules. The customer must ensure that the vehicle is sent to any of the Cycle & Carriage's Kia Customer Service Centres for regular servicing and maintenance under the Kia Care Lite Service Plan at the prescribed servicing intervals of 6 months or 10,000 km, whichever comes first. The scope of work and replacement parts for the vehicle shall vary from one (1) Kia Care Lite Service Plan to another.
- Cycle & Carriage reserves the right to terminate the Kia Care Lite Service Plan for any vehicle with immediate effect by written notice to the customer without any refund of payment to the customer in the event of one or all of the following:
 - Where the customer neglects or does not adhere or comply with the prescribed servicing intervals stipulated for the vehicle, whether or not this leads to any deterioration or affects the vehicle's operating condition in any way whatsoever; and/or
 - Where Cycle & Carriage discovers that the customer has, whether directly or indirectly, misrepresented to Cycle & Carriage about the condition of the vehicle or the vehicle components and/or the vehicle had at any time during the Kia Care Lite Service Plan or prior thereto from the date of purchase of the vehicle, been serviced or repaired by any service centres other than Cycle & Carriage's Kia Customer Service Centres.
- 20% discount on Kia parts is only valid for Kia Motors parts replacement carried out at Cycle & Carriage's Kia Customer Service Centres and is not valid for accessories (e.g. tyres, rims, radio, body kit, upholstery, battery, etc), body & paint work (e.g. accident/insurance repair, body work and re-spray job), Kia merchandise and other promotional items and packages.
- Complimentary 24-hour On-the-Road Assistance under Kia Care Lite Service Plan shall only cover the cost of breakdown attendance fee and towing charges (within Singapore). Not including tyre change and accident cases. All other fees and charges incurred shall be payable by the customer.

Any termination hereunder shall be without prejudice to the other rights or remedies that Cycle & Carriage may have, at law or under the agreement, prior to or consequent upon such termination.

