

## Capped Price Servicing – Terms and Conditions

These Terms and Conditions govern the operation of the program at authorised Kia dealers and are effective from 1 September 2017.

1. (a) For all vehicles other than Petrol Turbo powered vehicles, the program provides a capped price service for the first 7 x 15,000km interval standard scheduled services for up to 7 years or 105,000km, whichever occurs first.  
  
(b) For Petrol Turbo powered vehicles the program provides a capped price service for the first 7 x 10,000km interval standard scheduled services for up to 7 years or 70,000 km, whichever occurs first.

Eligible standard scheduled services are set out in paragraph 17.

2. Capped Price Servicing provides a capped price for each eligible service; it does not preclude individual dealers charging less than the applicable capped price for any particular service.
3. The capped price for each eligible standard scheduled service under the program covers the cost (including GST) of:
  - labour;
  - genuine parts (listed in the specific Kia service schedule in the Owner's Manual)
  - lubricants; and
  - sundries,

for eligible standard scheduled services.

Note additional costs may apply as stipulated in these terms and conditions.

4. The program applies only to the standard scheduled maintenance services as set out in the applicable Owner's Manual. The program does not cover the cost of any of the following:
  - additional maintenance or repair for wear and tear to items including, but not limited to, tyres, brake pads, bulbs and drive belts;
  - fluid top ups or other items required between scheduled services;
  - items that require replacement or repair due to excess wear and tear, misuse or a lack of maintenance as described in the Owner's Manual;
  - supplementary maintenance services (which will vary depending on the use of the vehicle) such as the conditions listed in the "Maintenance Under Severe Usage Conditions" in your Owner's Manual; and

- additional maintenance and repairs that may be recommended by your authorised participating Kia dealer to suit your particular driving conditions.

Your Kia dealer will advise if any additional items require attention prior to the works being undertaken. Your consent will be requested before your authorised Kia dealer completes those additional works.

5. The program is assigned to the vehicle and not the owner. The program scheduled maintenance servicing is transferable to subsequent owners but cannot be transferred to another vehicle.
6. The program applies from the Manufacturer's Warranty Start Date (as defined under the heading Definitions on page 3 of the Service and Warranty Manual). Service due dates are taken from the Manufacturer's Warranty Start Date.
7. To provide you with flexibility in respect of the final eligible standard scheduled service, for all vehicles other than Petrol Turbo powered vehicles, the program expires at ninety (90) months from the Warranty start date or one hundred and ten thousand (110,000) km, whichever occurs first. For Petrol Turbo powered vehicles the program expires at ninety (90) months from the Warranty start date or seventy five thousand (75,000) km whichever occurs first.
8. The program is only applicable to vehicles imported and distributed by Kia Motors Australia and sold through authorised participating Kia dealers.
9. Servicing under the program can be carried out at any authorised participating Kia dealer Australia wide.
10. Servicing conducted under the program must be carried out in accordance with the manufacturer's time and kilometre (whichever occurs first) scheduled maintenance recommendations set out in the Owner's Manual.
11. You cannot claim both a specified distance service and the corresponding time period service separately.
12. Any form of tuning or modification to your vehicle will invalidate the program, without the need for evidence that the tuning or modification has adversely affected your vehicle. Modifications include but are not limited to alterations made to the manufacturer's standard body, engine (chip tuning or other modifications to the engine management system), wheels, suspension or paintwork which may affect its performance, appearance, safety and / or value.
13. If any scheduled maintenance service is missed, when your vehicle is presented for its next scheduled maintenance service additional costs may apply, in addition to the capped price for that particular service.

14. The complimentary Roadside Assistance provided when the vehicle is returned for service under the program is only applicable for vehicles up to a maximum of 7 years from the warranty start date.
15. Subject to paragraph 16, these Terms and Conditions may be amended from time to time. Amendments will be published on the Kia website and will take effect immediately on publication.
16. For the duration of the period during which the program applies to your vehicle, Kia will not increase the capped price which applies to each eligible standard scheduled service for that vehicle.

#### **17. Eligible standard scheduled services**

The scheduled maintenance services eligible for all vehicles other than Petrol Turbo powered vehicles under the Capped Price Service program are:

- Twelve (12) months / fifteen thousand (15,000) kilometre service
- Twenty four (24) months / thirty thousand (30,000) kilometre service
- Thirty six (36) months / forty five thousand (45,000) kilometre service
- Forty eight (48) months / sixty thousand (60,000) kilometre service
- Sixty (60) months / seventy five thousand (75,000) kilometre service
- Seventy two (72) months / ninety thousand (90,000) kilometre service
- Eighty four (84) months / one hundred and five thousand (105,000) kilometre service

The scheduled maintenance services eligible under the Capped Price Service program for Petrol Turbo powered vehicles are:

- Twelve (12) months / ten thousand (10,000) kilometre service
- Twenty four (24) months / twenty thousand (20,000) kilometre service
- Thirty six (36) months / thirty thousand (30,000) kilometre service
- Forty eight (48) months / forty thousand (40,000) kilometre service
- Sixty (60) months / fifty thousand (50,000) kilometre service
- Seventy two (72) months / sixty thousand (60,000) kilometre service
- Eighty four (84) months / seventy thousand (70,000) kilometre service